

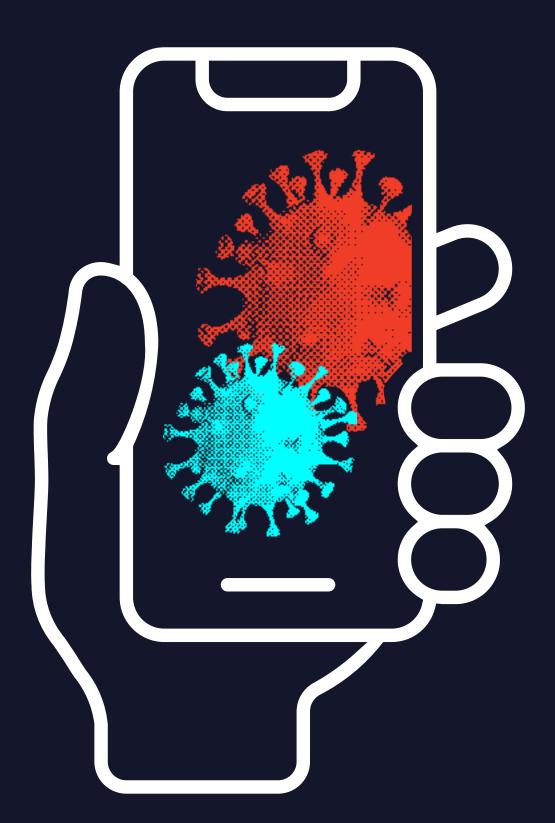
on how to keep safe, look after your health and wellbeing, and access useful resources during COVID-19



Information for the Armed Forces community

COVID-19 – what you need to know and do

Resources to support your health and wellbeing



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If you've been identified as high risk and received a letter asking you to self-isolate, you can request help (check in and chat, community support, patient transport and NHS transport) from NHS Volunteer Responder Services.

To self-refer, call 0808 196 3646 (open 8.00am – 8.00pm).

You can also contact your local council as they are providing a local, community-based response.

Information for the Armed Forces community

Resources to support families







## Information for the Armed Forces community



## Accessing health and wellbeing services during COVID-19

NHS and Defence Medical Welfare Services continue to offer care and support throughout COVID-19. Some services currently offer telephone / online support instead.

If you are serving and need **non-medical support**, you should approach your Chain of Command, who will be able to advise and signpost to specialist welfare staff.

The NHS Veterans' Mental Health Transition, Intervention and Liaison Service (TILS) and Veterans' Mental Health Complex Treatment Services (CTS) are providing online / telephone support during this period. Access to both services is via the TILS. For further information and contact details, see <a href="here">here</a>.

Services for those at risk of or experiencing sexual assault and abuse continue to provide help and support and isolation rules do not apply. Further information <a href="here">here</a>.

If you are at risk of or experiencing **domestic abuse**, you can still seek refuge and support is still available to you. The National Domestic Abuse Helpline is free to call 24/7 on 0808 2000 247 and further information is here.

If you need someone to talk to, you can call the Samaritans on 116 23 or email: jo@samaritans.org for a reply within 24 hours. Serving personnel and veterans can also call the Combat Stress 24-hour mental health helpline:

- Veterans and their families can call 0800 138 1619.
- Serving personnel and their families can call 0800 323 4444.

## **DURING COVID-19**