

Serve and Protect Family,

We are grateful for the support our members are providing the nation during these uncertain times and want to reassure you that we are here to help, when you need us most. We have taken steps to ensure we can continue to support you at this time and below are some tips to make sure you are prepared to access your finances, in the simplest way possible, whatever your personal situation.

Here to help you save, there if you need to borrow.

- **Tip 1** Make sure you have registered for Online Account Management. This is the simplest way to manage your credit union account, anywhere, anytime without having to visit our branches. You can register via: www.serveandprotectcu.co.uk
- **Tip 2** If you have any questions or concerns contact our Member Services team by calling 0121 700 1222 or emailing info@serveandprotectcu.co.uk
- **Tip 3** You can follow us on social media for latest updates via www.facebook.com/serveandprotectcu and www.twitter.com/serveandprotect
- **Tip 4:** There may be tough times ahead so if you are experiencing financial difficulty please contact us on 0121 700 1222 where a member of our team may be able to help.

Proud to support those who Serve and Protect.

Whilst the situation is rapidly changing, we are committed to serving you, as we continue our mission to improve the financial resilience of those who serve and protect.

Thank you for your support.

Paul Norgrove
Chief Executive Officer
Serve and Protect CU

**Here to help those that Serve and Protect.
There for you, when you need us most.**