RAF BRIZE NORTON
INFORMATION HANDBOOK



ROYAL AIR FORCE BRIZE NORTON

The Duke of York's Royal Military School

A co-educational boarding school for students aged 11-18

WELCOMING STUDENTS FROM FORCES FAMILIES SINCE 1803

Outstanding facilities, an all-round education, and endless opportunities - there are many reasons to consider The Duke of York's Royal Military School, says Principal Alex Foreman.

The Duke of York's Royal Military School is open to students aged 11- 18 and is home to around 440 full boarders, 50% of which are from Forces families. Set on top of the White Cliffs of Dover and set within 150-acres of parkland, the school offers unrivalled facilities.

Students enjoy a unique blend of academic achievement and an active lifestyle with sport, music and drama. Facilities include an Olympic-standard floodlit athletics track, a floodlit all-weather hockey pitch, state-of-the-art gym suite, dance studio with harlequin floor, a six-lane indoor heated swimming pool and performing arts centre.

INCLUSIVE BOARDING FEES

Welcoming students from Forces Families since 1803, The Duke of York's Royal Military School is committed to supporting the British Armed Forces and is sponsored by the Ministry of Defence. In recognition of this, parental contribution for those eligible for the MOD Continuity of Education Allowance is only £592 per term (there are three terms per year).

CONTINUITY OF EDUCATION

The Duke of York's Royal Military School is popular with Forces Families for its ability to offer a home-from-home environment and continuity of education; providing a constant when families may be moving frequently. This means students develop lifelong friendships and benefit from consistent, high-quality education, resulting in outstanding results and destinations.

EXCEPTIONAL EDUCATION & OUTSTANDING OPPORTUNITIES

Ranked in the top 5% of school nationally, students make outstanding progress at GCSE - two thirds of a grade above the national average. 88% of students progressed to university - 52% of which were Oxbridge and Russell Group. The school prides itself on offering outstanding pastoral care and a vast range of opportunities for students, including over 60 clubs and activities a week, overseas trips, and enrichment courses such as The Duke of Edinburgh's Award, for which the school is an accredited centre.

Contact us today to book an open morning or private tour:

Visit Our Website:
www.doyrms.com

Phone:
+44 (0)1304 245073

Email:
admissions@doyrms.com

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Where exceptional education



BECOME A DUKIE

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meets outstanding opportunities

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RAF BRIZE NORTON INFORMATION HANDBOOK
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THE PLOUGH INN
Alvescot

Located just 2 miles from the Main Gate, Owners Dave and Caroline Ford welcome you to **The Plough Inn, Alvescot**, our charming village pub for delicious home cooked lunches, dinners and Sunday Roasts along with an excellent range of wines, beers and well kept real ales. Our top garden and garden bar hosts live music in the summer months with plenty of outdoor seating on the lower patio, all year round.

Whether you're walking to us on the footpaths around the base perimeter or prefer to be collected in our free for customer minibus, The Plough Inn is an excellent venue to relax, chat and enjoy the atmosphere with friends and family.

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where we regularly post new events and information.

amm
bookkeeping & accountancy

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CALL OR EMAIL US
01285 713329
info@ammiles.co.uk



RAF BRIZE NORTON INFORMATION HANDBOOK
STATION COMMANDER'S INTRODUCTION

Welcome to RAF Brize Norton; home to the RAF's Strategic and Tactical Air Transport (AT) and Air-to-Air Refuelling (AAR) capabilities as well as host to many lodger and reserve units.

This booklet aims to be the one stop shop for you, your family, and friends containing everything you need to know about RAF Brize Norton and the local area: from doctors, dentists and schools to restaurants, recreation activities and much more.

In terms of the operational output of the unit, there are three different types of aircraft operating out of RAF Brize Norton - Boeing C17 Globemaster III, Airbus A400M Atlas and Airbus Voyager, with our Whole Force Team working together to deliver the Airport of Embarkation, Air to Air Refuelling, Inter and Intra Theatre Transport, Airborne Delivery, Aeromedical Evacuation, Repatriation, Air Mobility trials and so much more. It is the largest RAF Station in the UK, home to over 5800 Service Personnel, 200 civilian staff and 1300 contractors. Working 365 days a year, supporting operations around the globe and ensuring our skies stay safe - RAF Brize Norton really is the station that never sleeps.

RAF Brize Norton prides itself in being a vibrant place to work and live. You will find state of the art leisure and sporting facilities. Our welfare facilities for the Whole Force have seen a makeover with Junior Ranks bar and social area totally revamped, making it a place to relax with friends and enjoy much needed downtime. Please do come and visit. To ensure access to all the latest news, our Station Magazine 51 Degrees North, (in reference to the latitude of Brize Norton) enables our people, community, friends and family to stay up to date. The magazine can be found online through our external web site – 51 Degrees North.

The Station has seen the introduction of many new initiatives, including the introduction of electric cars. We all take exceptional pride as we move towards the RAF's Net Zero 40 goal!



There are many ways to be involved to improve how we work at RAF Brize Norton and help deliver a Next Generation RAF; I would encourage you all to become involved however small it may seem. We are always looking for new initiatives and we want to hear from you.

Situated in one of the most picturesque areas, there are certainly endless opportunities to explore this beautiful countryside. Please get out and about and explore what is on our doorstep. I do hope you enjoy your time at RAF Brize Norton.

Group Captain Kate Macartney
Station Commander

ROYAL AIR FORCE BRIZE NORTON

Success doesn't look the same for every child… and at Clayesmore, that's the point.

Set in the heart of Dorset, Clayesmore has spent over 130 years helping young people uncover what success means to them. Academic excellence is just one part of a wider educational journey that supports personal growth, confidence and self-belief.

Clayesmore School is proud to be home to a large number of military families, offering a warm and welcoming environment where children feel supported and valued. As proud supporters of the Armed Forces, Clayesmore offers CEA plus 10%, making it an excellent choice for families seeking continuity and stability in their child's education. The school's nurturing and caring ethos ensures that every pupil is known as an individual, thriving within a close-knit community that feels like an extended family. With a strong focus on wellbeing, academic excellence, and personal growth, Clayesmore provides a secure and encouraging setting where students can flourish both inside and outside the classroom. This is a school designed to inspire exploration, giving every individual the space, support and encouragement to discover who they are and all they can become.

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Continuity of Education (Reception to Year 13)

Clayesmore School, Iwerne Minster, Dorset, DT11 8LL
admissions@clayesmore.com | 01747 813111 | clayesmore.com

WELCOME TO RAF BRIZE NORTON

STATION ADDRESS
Royal Air Force Brize Norton
Oxfordshire
OX18 3LX

POSTAL ADDRESS:
The correct post address for business mail is:

Number, Rank, Name and Initials
Flight or Section (not Barrack Blocks)
Royal Air Force Brize Norton
Oxfordshire
OX18 3LX

FOR FURTHER INFORMATION, PLEASE VISIT:
https://www.raf.mod.uk/our-organisation/stations/raf-brize-norton/

RAF Brize Norton

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RAF Brize Norton

RoyalAirForceBZN





51 DEGREES NORTH IS NOW DIGITAL! TO KEEP UP WITH BRIZE NEWS THE MAGAZINE IS AVAILABLE ON OUR SOCIAL MEDIA PLATFORMS AND WEBSITE!

https://www.raf.mod.uk/our-organisation/stations/raf-brize-norton/documents/51-north-latest-issue/

BACKGROUND TO BRIZE NORTON

KEY DATES

1937 - Opened as a flying training station.
1944 - Nos. 296 and 297 Squadrons dropped paratroops and launched Horsa gliders during D-Day.
1945 - RAF Brize Norton transferred from Flying Training Command to Transport Command.
1951 - The US Air Force accepted control of the Station.
1965 - The RAF took back control of the Station and it became a Transport Command airfield.
2001 - First Boeing C-17A Globemaster III aircraft arrived.
2011 - The Airbus A330 Voyager arrived.
2012 - Lockheed Martin C-130J arrived due to the closure of RAF Lyneham.
2014 - Airbus A400M Atlas arrived.
2023 - Lockheed Martin C130J Hercules retired and Number 47 Squadron disbanded.

HISTORY

RAF Brize Norton officially opened on 13 August 1937. Number 2 Flying Training School was the first unit to be stationed here, arriving on 7 September 1937.

In July 1942, the Heavy Glider Conversion Unit, later renamed No. 21 HGCU, arrived and remained here until 31 December 1945.

Between March and October 1944, the Station was used as a base for parachute and glider operations by Nos 296 and 297 Squadrons, both equipped with Armstrong Whitworth Albemarle aircraft; both Squadrons were involved in D-Day operations, and the airborne landings at Arnhem.

Flying Training Command returned to the Station with No 204 AFTS in August 1949, then left in June 1950.

The USAF formally accepted control of the Station on 16 April 1951, initially basing B-36 Convair Peacemaker bombers then B-47 Stratojets at a later date. The RAF took back control of the Station on 1 April 1965.

Various iconic aircraft have been based here, including Airspeed Oxford, Harvard, Whitley, Albermarle, Horsa Glider, Britannia, VC-10, Belfast, Argosy, Andover, Tri-Star, Globemaster III, Hercules, Voyager and Atlas.

The Station has been involved in many operations including, CORPORATE (1982), GRANBY (1990), TELIC (2003-11), HERRICK (2001-14), SHADER (2014) RUMAN (2017) and PITTING (2021).

NEWS
RAF Brize Norton















THE STATION

WHAT WE FLY



C-17 Globemaster III
Transport.



Atlas (A400M)
Transport.



Voyager
Air refuelling, Transport.

WHO'S BASED HERE

No1 Group

Air Mobility Force

No2 Group

RAF Brize Norton

No. 1 Air Mobility Wing

10 Squadron

XXIV Squadron

30 Squadron

LXX Squadron

99 Squadron

101 Squadron

206 Squadron

501 Squadron RAuxAF

622 Squadron RAuxAF

4624 Squadron RAuxAF

4626 Squadron RAuxAF

2624 Squadron RAuxAF Regiment

II Squadron RAF Regiment

Airborne Delivery Wing

Tactical Medical Wing

Joint Air Delivery Test and Evaluation Unit

7 RAF Police Squadron

7 Force Protection Wing

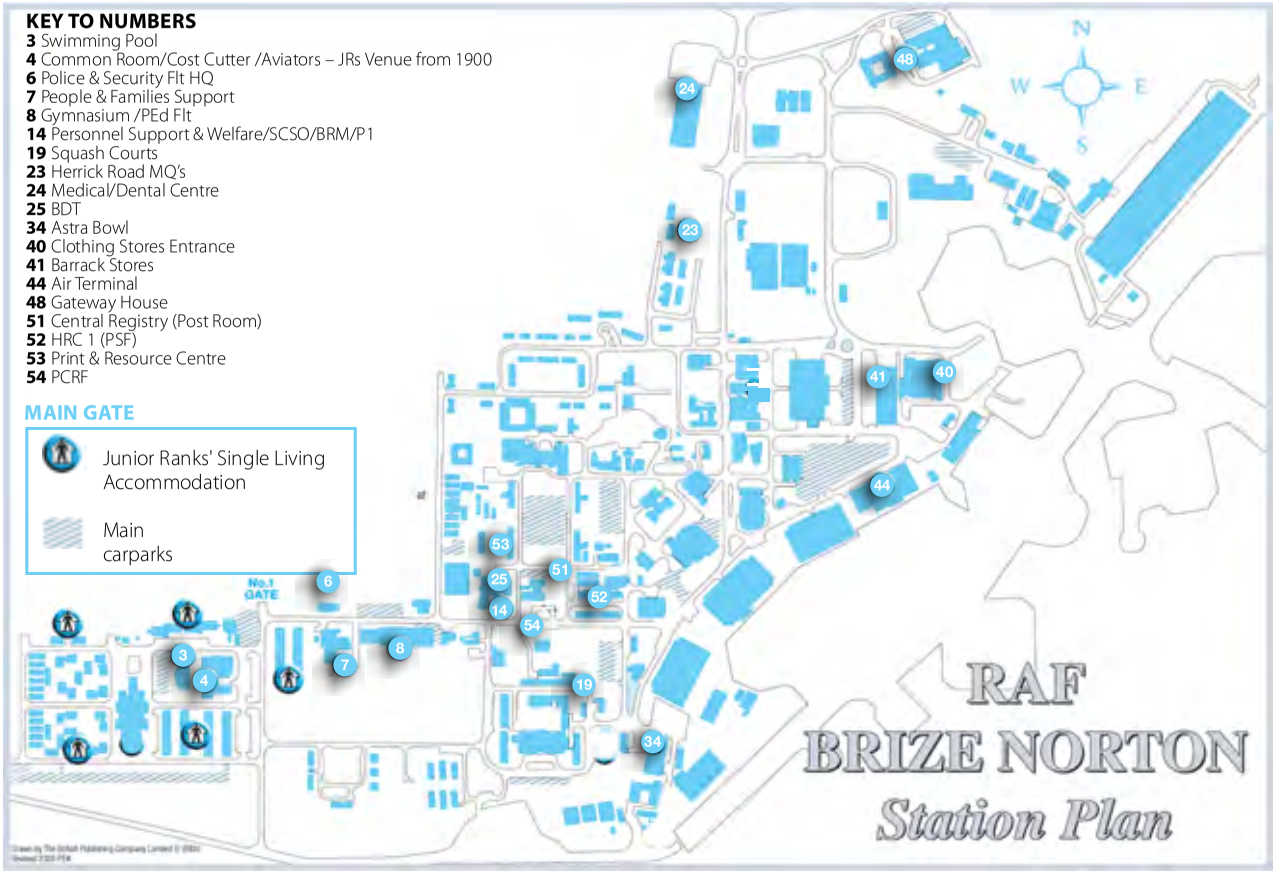
Chaplains

Legal Branch

RAF Regiment

ROYAL AIR FORCE FALCONS Parachute Display Team

RAF Falcons Parachute Display Team


KEY TO NUMBERS
3 Swimming Pool
4 Common Room/Cost Cutter /Aviators – JRs Venue from 1900
6 Police & Security Flt HQ
7 People & Families Support
8 Gymnasium /PEd Flt
14 Personnel Support & Welfare/SCSO/BRM/P1
19 Squash Courts
23 Herrick Road MQ's
24 Medical/Dental Centre
25 BDT
34 Astra Bowl
40 Clothing Stores Entrance
41 Barrack Stores
44 Air Terminal
48 Gateway House
51 Central Registry (Post Room)
52 HRC 1 (PSF)
53 Print & Resource Centre
54 PCRF
MAIN GATE
Junior Ranks' Single Living Accommodation
Main carparks
No.1 GATE
N
W
E
S
RAF
BRIZE NORTON
Station Plan


SSAFA
0800
260 6780
Chaplaincy
01993
896543
NHS
111
Station
Welfare
Station Mental
Health Network
Need to talk?
RAFA
0800 018
2361
Samaritans
116 123
Friends
RAFBF
020 7580
8343
Line Manager
ROYAL
AIR FORCE
Mental Health
Network

ACCOMMODATION AT RAF BRIZE NORTON

BRIZE NORTON SINGLE LIVING:

JUNIOR RANKS
Accommodation Cell: 01993 897764
Ext 7764 or **01993 897151 Ext 7151**
Dining: 01993 897671 Ext 7671
Messes are managed by Sodexo and operate under the pay as you dine scheme.

For any changes to the Meal Timings listed below information will be provided by the relevant Mess, on the Catering HQ SharePoint page and the RAF Brize Norton Teams Channels.



JRM Meal Timings	
Monday to Friday	
Breakfast:	0600 - 0800
Lunch:	1115 - 1245
Dinner:	1600 - 1900
Weekend Meal Timings	
Breakfast:	0600 - 0900
Lunch:	1130 - 1230
Dinner:	1630 - 1730

WO'S AND SGT'S MESS
Mess Reception: 01993 896030 Ext 6030



WOSM Meal Timings	
Monday to Friday	
Breakfast:	0700 – 0830
Lunch:	1130 – 1245
Dinner:	1645 – 1815
Weekend Meal Timings	
Breakfast:	0730 – 0930
Lunch:	1200 – 1300
Dinner:	1700 – 1800

OFFICERS' MESS
Mess Reception: 01993 897147 Ext 7147



OM Meal Timings	
Monday to Friday	
Breakfast:	0700 – 0830
Lunch:	1200 – 1330
Dinner:	1800 – 2000
Weekend Meal Timings	
Breakfast:	0800 – 1000
Lunch:	1200 – 1300
Dinner:	1800 – 1900

WELFARE HOUSES



Welfare Houses provide accommodation primarily for compassionate or contact reasons. They are available to personnel and their families who need temporary accommodation for short periods of time either for themselves or family members. RAF Brize Norton has 9 welfare houses in total, 4 x 2 bedrooms and 5 x 3 bedrooms, one of which has been adapted for visitors who have mobility issues.

If you wish to make a booking please call the Welfare House Manager, between the hours 0900 – 1430, on 01993 895956 ext. 5956 outside these hours email the People and Families Support Team: bzn-community@mod.gov.uk bookings must be made using an official MOD email.

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cogges.org.uk

COGGES

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500 1.75" = **£1,975.00** (£3.95 + VAT ea)

50 2.00" = **£437.50** (£8.75 + VAT ea)
100 2.00" = **£650.00** (£6.50 + VAT ea)
200 2.00" = **£1,150.00** (£5.75 + VAT ea)
300 2.00" = **£1,500.00** (£5.00 + VAT ea)
500 2.00" = **£2,125.00** (£4.25 + VAT ea)

EMBROIDERED PATCHES

with velcro backing

30 3.50"= **£240.00** (£8.00 + VAT ea)
50 3.50" = **£275.00** (£5.50 + VAT ea)
100 3.50" = **£350.00** (£3.50 + VAT ea)

PVC PATCHES

with velcro backing

30 3.50" = **£315.00** (£10.50 + VAT ea)
50 3.50" = **£325.00** (£6.50 + VAT ea)
100 3.50" = **£450.00** (£4.50 + VAT ea)

EMBROIDERED KEYRINGS

Remove Before Flight style - 130 x 30mm

50 = **£150.00** + VAT (£3.00+ VAT ea)
100 = **£250.00** + VAT (£2.50+ VAT ea)
200 = **£400.00** + VAT (£2.00+ VAT ea)

PVC KEYRINGS

Remove Before Flight style - 130 x 30mm

50 = **£250.00** + VAT (£5.00 + VAT ea)
100 = **£350.00** + VAT (£3.50+ VAT ea)
200 = **£500.00** + VAT (£2.50 + VAT ea)

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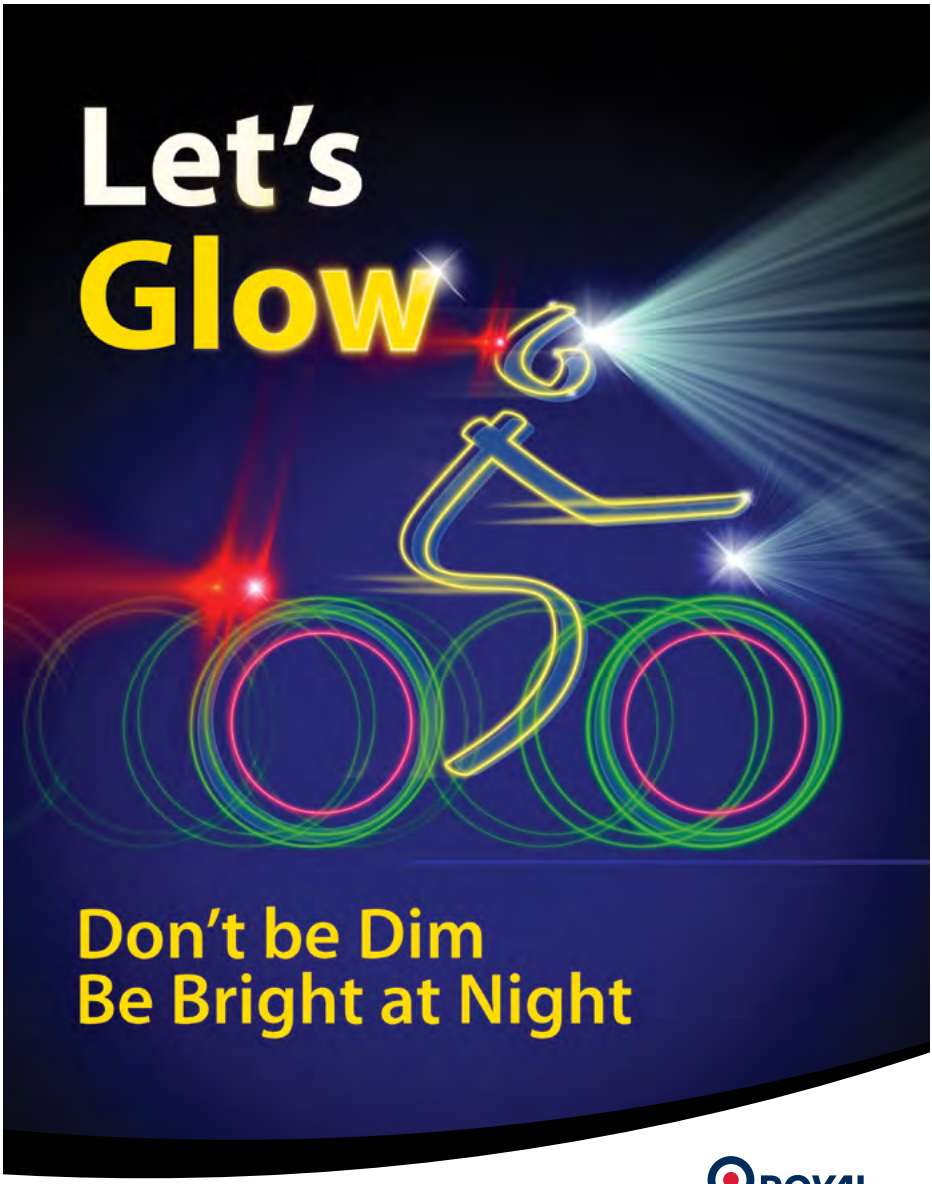
runway25.com

STATION FACILITIES

Facility	Overview	Details
Bowling Alley (Astra Bowl)	Station ID passes (R.A.F or MoD) are required to use the Astra Bowl. For further information find us on or call 01993 897289 Ext 7289	Opening Hours: http://www.astrabowl.co.uk/opening-hours.html Further details on page 72
The Common Room with Costa Coffee **The Common Room – Aviators JR's**	Menu Breakfast served 0730 – 1100 Panini and Pizza 1100 – 2100 Main meals 1130 – 1330 From 1900 Mon – Fri The Common Room is a bar and social area for the Junior Ranks For booking enquiries email BZN-GDFlt@mod.gov.uk	**Mon - Wed** 0730 - 2300 **Thu** 0730 - 0000 **Fri** 0730 - 1600 Bank Holidays Closed
Costcutter	Convenient Store incl hot and cold food	Mon - Thu 0700 - 1900 Fri 0700 - 1600 Sat 1000 -1400 Sun 1000 - 1600
Free Wi-Fi	The Common Room Air Terminal Community Support Building	See times for The Common Room 24hr Community Support Building working hrs
Gym	Fitness Suite open 24hr Gym is open to the whole RAF Brize Norton Community. See Sporting Facilities page for membership details	BZN-PEdFlt-Admin@mod.gov.uk
Learning Centre	Education for Personal Development and Resettlement. See Teams channel for further details.	**Mon - Thu** 0815 - 1645 **Fri** Closed All Day
Station Barber	Behind the Common Room adjacent to Rugby Club	**Mon - Thu** 0830 - 1600 **Fri -** 0830 - 1400 01993 897295 Ext 7295
Strikers Café (Located in Astrabowl)	Opening Hours: Mon – Thurs: 08.30 – 14.00 Fri: 18.00-20.30 Sat: 10.00 – 13.30 Sun: Closed	Check website for any changes to opening times www.astrabowl.co.uk Last Orders 10 minutes before closing.
Swimming Pool	The Pool hosts a range of sessions, available for private party bookings and is an accredited training centre	01993 845128 or Ext 7201 Please check RAF Brize Norton Swimming Pool for time table, Facebook & SharePoint – Community/Clubs and Sports



ROYAL AIR FORCE
Safety Centre

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RAF BRIZE NORTON USEFUL CONTACT INFORMATION www.raf.mod.uk/our-organisation/stations/raf-brize-norton/	
Accommodation - JR's	01993 897764 Ext 7764 or 01993 897151 Ext 7151
Accommodation – Officers' Mess Reception	01993 897147 Ext 7147
Accommodation - SNCO'S Mess Reception	01993 896030 Ext 6030
Brize Development Team (BDT) Physically located at RAF Brize Norton in Building 25, you can find us on the Brize SharePoint site under 'Supported Units'. Welcome to the Brize Development Team	Multiuser email: Air-2Gp-BrizeDevTeam@mod.gov.uk
Carterton Town Council www.carterton-tc.gov.uk	01993 842156
Chaplaincy Team	01993 896543 Ext 6543 BZN-Chaplains@mod.gov.uk
Clothing Stores, Counter **SERCO Clothing Stores RAF Brize Norton (sharepoint.com)**	BZN-Clothing-General-Enquiries@mod.gov.uk
Community Development Officer (CDO)	craig.hutton110@mod.gov.uk
Community: People and Families Support - Provides community support to service personnel and their families at RAF Brize Norton and are located within the Community Support Building.	0300 154 9207 01993 895349 Ext 5349 bzn-community@mod.gov.uk
Gateway House Hotel **Reception**	01993 897320 Ext 7320
HIVE – Provides an information and welfare referral service to service personnel and their families **RAF Brize Norton HIVE office is located within the Community Support Building.**	BZN-HIVEInfo@mod.gov.uk 01993 897072 Ext 7072
Human Resources Centre 1 (HR Centre1)	Email - Air-HRSouthOpsSqnGMB@mod.gov.uk

RAF BRIZE NORTON USEFUL CONTACT INFORMATION	
JR's Mess General Enquiries	01993 897671 Ext 7671
MPGS/Guard Room	24hrs/7days 01993 896257 Ext 6257
Oxfordshire County Council **www.oxfordshire.gov.uk**	01865 792422
Passes and Permits (Main Gate)	01993 895882 Ext 5882 BZN-SERCO-MAINGATE@mod.gov.uk
Passenger Information **Passenger Information Line**	https://www.raf.mod.uk/our-organisation/stations/raf-brize-norton/passenger-information/ 01993 895337 Ext 5337
RAF Police general enquiries 24hrs/7days	01993 896668 Ext 6668 PS Section Multiuser: RAFP-BZNPS@mod.gov.uk
Post Room (Central Registry) **Private parcel collection times Mon - Thu 0730 – 0900 1100-1530 Fri 0730-0900 1100-1430** The Postroom can no longer process letters and parcels going to overseas addresses other than BFPO items. The nearest Post Office Counter is Asda.	01993 897604 Ext 7604
Service Community Support Officer (SCSO) Located within PS & Welfare, bldg 25 For housing advice contact the SCSO	Skype 0300 154 8058 07825 923327 (duty mobile)
Service Discipline & Personal Support (SD&PS)	Email - Air-HRSouthSDPSABZNSDGMB@mod.gov.uk
Service Families Accommodation (SFA) – please see page 46 for full details	0800 031 8628 www.pinnacleservicefamilies.co.uk
Thames Valley Police www.thamesvalley.police.uk	01865 846000
Welfare Accommodation	01993 895956 Ext 5956
West Oxfordshire District Council www.westoxon.gov.uk	01993 861000



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SCHOOL
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Meet the Head Events
For upcoming dates
and to book your place,
please contact
admissions@cokethorpe.org

Social Media is Changing the Face of Defence

Social media has helped the world gain a greater understanding of the role of the UK Armed Forces. Many people across the military use social media, and it can have a positive effect in raising awareness across the globe.

The use of social media is allowed and, when used appropriately, is encouraged. You do not "have" to use social media.

The issue we face is not why or how we use social media, but how well we use it.

This guide tells you what is and isn't acceptable behaviour for military personnel on social media.

For information on how to use these channels and, in particular, how to fix your personal security settings, visit www.blogs.mod.uk/onlinesecurity



Do you know when you have crossed the line?

- What if this ends up on the front page of the papers?
- Would I say this to my CO in front of 100 people?
- Would I leave this information lying on a park bench?
- What if a terrorist or criminal gets this information?

What you say online stays online. Forever.

Your Account Security

Think about who can see your account. Security settings can be adjusted on all major social media networks. Do not post personal details such as your address, telephone number, bank details etc. These may make you, your friends and family a target.

Without the right security settings in place you are opening up anything you post to everyone - from journalists to criminals or terrorists.

It may not just be friends and family reading your status updates.

Acceptable Behaviour

All Defence personnel follow the **core values** of their Service or organisation. We should be honest, objective and act with integrity at all times.

Offline or online, on duty or off duty, we should always behave in a lawful, appropriate and professional manner, wherever we are in the world.

Using Social Media...

There are several ways we can use social media. Whatever context, you are an **ambassador** for Defence.

...in a Personal Context

If you share photos of yourself (and mates) in uniform, refer to your Service or organisation (by insignia, flash or logo), it will be obvious you are a member of the Armed Forces or a Defence civil servant. People will relate what you say to your Service, even if you state your opinions are your own.

Make sure your family and friends are also aware of the risks. It is not only you who can share sensitive information.

How personal do you want your profile to be?

...in a Professional Context

In social media this refers to speaking through an official corporate presence, for example your unit, your Service or Defence. You could be the person who posts something on behalf of your unit or Service.

All material must be cleared in advance before it becomes a public record and must therefore be in line with what your Service or unit is trying to achieve.

...in a Sponsored Context

Speaking in a sponsored context means being a representative speaking through an official channel. You can post as yourself but must have support of your Service or Defence. Speak to your unit commander and unit press officer/local security staff who will advise you on what to do, e.g. create a blog.

GREEN

There are many things that you can share on social media. However, you should:

- Be aware of who can see your account. Are your settings set to 'private'? Is your content proper?
- Be polite, constructive and honest. Be a credit to your Service.
- Be sure you know the difference between fact and opinion.
- Be quick to refer to official channels or spokespeople about official matters.
- Be sure to protect the privacy of your family and friends as carefully as your own.
- Be aware that quality is more important than quantity. It's better to have fewer, good-quality articles and posts than lots of bad ones.
- Be aware of the policies set out by your own Service.

It may not just be friends and family reading your status updates.

The use of social media is allowed and, when used appropriately, is encouraged.

The issue is not why or how we use social media but **how well** we use it.

This guide tells you what is and isn't acceptable social media behaviour for military personnel.

ROYAL NAVY · ARMY · ROYAL AIR FORCE

AMBER

Always seek permission if your post may:

- Relate to operations or deployments.
- Seem to offer opinion on Defence and Armed Forces activity. Stay in your lane.
- Be mis-interpreted as speaking, on behalf of your Service or the MOD.
- Relate to controversial, sensitive or political matters.



Ministry of Defence

Share?

A guide to social media behaviour for personnel

Any Questions?

Here's where to go for more information.

Who

Directorate Media and Communication

DMC-SecOnlineEngagement@mod.uk

Where

www.blogs.mod.uk/onlinesecurity

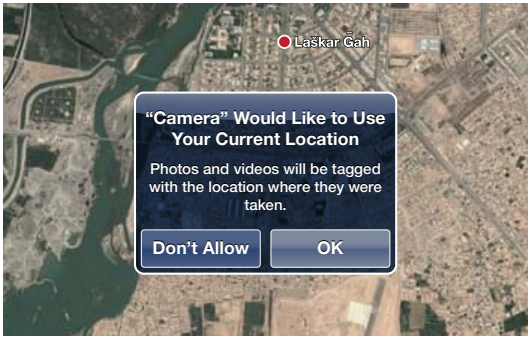
Search 'Security Awareness Resources' on Defence Intranet

RED

- Do not breach OPSEC or PERSEC by giving away sensitive information obtained through work, such as troop movements, capabilities or shortfalls, exercises, etc.
- Do not embarrass or bring your Service or Defence into disrepute. This includes sharing any offensive or sensitive materials.
- Do not share any official Defence information that you are not authorised to share.
- Do not complain about Defence policy or make political statements in any public forum, if it looks like you are speaking officially. Raise problems through your chain of command.
- Do not reveal your exact location on operations. Ensure location services and geo-tagging features are off.
- Do not write anything out of anger, spite, over-reacting or when drunk.
- Do not be a bully or discriminate.
- Do not steal someone else's content and post as your own, especially copyright material.

Failure to follow these guidelines will result in DISCIPLINARY ACTION.

ROYAL NAVY · ARMY · ROYAL AIR FORCE



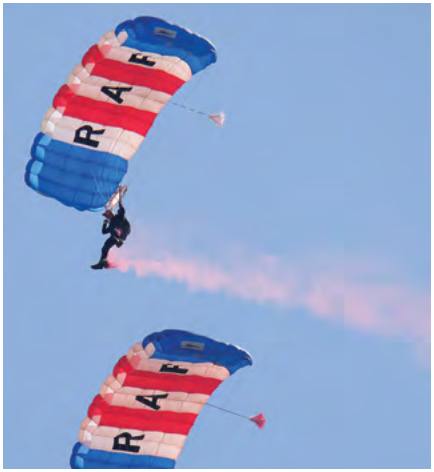
RAF BRIZE NORTON HOME TO THE ROYAL AIR FORCE FALCONS DISPLAY TEAM















51 DEGREES NORTH STATION MAGAZINE

To submit your article and images please email **bzn-51degreesnorth@mod.gov.uk**.

To advertise in the Station magazine or the Station Handbook please contact the publishers directly through their website **www.rafmags.co.uk**
https://www.raf.mod.uk/our-organisation/stations/raf-brize-norton/documents/51-north-latest-issue/

Your article should aim to be between 300-500 words in length, with a high resolution picture over 1MB for every 100 words you write. You should ensure that personnel/activities in photos are named and that you provide the author's details, in case we require any more information. Send your completed articles to BZN-51DegreesNorth@mod.gov.uk. We look forward to receiving your articles and make every effort to publish as many of them as possible.

HEALTHCARE

Strategic Command
Headquarters Defence Medical Services
Defence Primary Healthcare

DAVID STONE MEDICAL CENTRE (STATION MEDICAL CENTRE)

Emergencies - Call 999 in an emergency. Chest pains and/or shortness of breath constitute an emergency.

USEFUL MEDICAL CENTRE CONTACT 01993 89 GPTN 95461

RAF Brize Norton Medical Centre

General Medical Enquires	5415/6473 and Email UKStratcom-dms-dphc-bznmedadmgp@mod.gov.uk
Medical Employment Standards	Teams Number 003033832330 and Email UKStratCom-DMS-DPHC-BZN-MBdsGrp@mod.gov.uk
Hospital Referrals	Email UKStratcom-dms-dphc-bzn-hospref@mod.gov.uk
Med Legal Contact	UKStratCom-DMS-DPHC-BZN-MedLegal@mod.gov.uk
Nurses Contact	UKStratCom-DMS-DPHC-BZN-Nurs@mod.gov.uk

eConsult

The DSMC utilise the eConsult system for urgent and routine enquires. This system can be accessed on https://brizenorton.webgp.com/ and is available during routine working hours.

Same day appointments

The DSMC operate a TRIAGE system for all same day appointments. To book a same day appointment an eConsult should be submitted, which will be triaged by the MO and appropriate advice/appointment.

Our Opening Times Are:

	General Queries	Dispensary
Monday	0800-1200 / 1300-1700	0830-1200 & 1330-1645
Tuesday	0800-1200 / 1300-1700	0830-1200 & 1330-1645
Wednesday	0800-1200	0830-1200
Thursday	0800-1200 / 1300-1700	0830-1200 & 1330-1645
Friday	0800-1200 / 1300-1700	0830-1200 & 1330-1600
Weekends	Closed	Closed
Bank Holidays	Closed	Closed

OTHER USEFUL CONTACTS

Mental Health Helpline (Adults)	01865 904 997
Mental Health Helpline (Young People)	01865 904 998
Oxford Safe Haven	01865 903 037
Witney Minor Injuries	01865 903 841
Samaritans	116 123
Bank Holidays	Closed

The DSMC does not deal with routine enquiries out of hours, inclusive of lunch times.

For life-threatening emergencies, call **999** and request an ambulance.

For less urgent queries, call **111**.

The nearest hospitals are:

- John Radcliffe Hospital, Headley Way, Headington, Oxford, Oxfordshire, OX3 9DU
- Witney Community Hospital, Welch Way, Witney, Oxfordshire, OX28 6JJ

PRIMARY CARE SERVICE

If you need to speak to a doctor or nurse when we are closed you may telephone 111. The 'out-of-hours' medical service is operated by the Oxfordshire Clinical Commissioning Group and any queries regarding this service should be addressed to them on 01865 336800.

REGISTRATION

As per DPHC Policy you are required to complete a patient registration form located on Defence Gateway – MyHealthcare hub OFFICIAL – SENSITIVE – PERSONAL_Medical e-Reg Form. If you have any problems accessing this document, please let the Medical Centre Staff know and an alternative format can be sent.

PRIMARY CARE REHABILITATION FACILITY (PCRF) - ACCESS TO THE DEPARTMENT IS VIA AN MO.

Email: UKStratCom-DMS-DPHC-BZN-PCRFGrp@mod.gov.uk
Opening Hours: Monday to Thursday 0800-1200 & 1330-1630 Friday 0800-1200.
Visit the PCRF SharePoint page for further information and resources: Welcome to the PCRF Brize Norton Patient Support SharePoint Page

DENTAL CENTRE

Contact Number Civ - 01993 897245 **Contact Number Mil -** 95461 7245
Email - UKStratCom-DMS-DPHC-BZN-DenGrp@mod.gov.uk
Dental Centre Communication Page - https://modgovuk.sharepoint.com/teams/6189/SitePages/DC_Brize.aspx
OPENING TIMES:

Mon – Thu	0800 – 1200 / 1300 – 1700
Fri	0800 - 1400
Closed every Wednesday afternoon from 1300hr for staff training	
FOR OUT OF HOURS EMERGENCY CARE – PLEASE CALL 07966 495475	

Partner/Spouses/Children – Dental Care is provided by local NHS / Private practices; Details of all dental practices in the area can be found at Find a dentist - NHS . To register with a local Dental practice, contact the dental practice direct. For more information about Dental Treatment please access 'My HealthCare Hub' on the Defence Gateway

DEPENDANTS MEDICAL CARE

Dependants' medical care is provided by NHS GP practices and the Station Medical Centre; however, there are limited spaces available for families and dependants. Details of all GP practices, dentists and hospitals in the area can be found at www.nhs.uk/service-search by entering a postcode or by clicking on the local services tab. To register with your local GP contact the GP practice direct.

CARTERTON GP SERVICES:

If you are unable to register at the Station Medical Centre there are two doctors surgeries located in Carterton where dependants can register:

Broadshires Health Centre
Broadshires Way
Carterton
OX18 1JA
01993 845600
https://www.broadshireshealthcentre.com

The Carterton Health Centre
8 Alvescot Road
Carterton
OX18 3L J
01993 841718
https://www.bamptonmedicalpractice.co.uk



ACTIONS OF THE PAST STILL IMPACT VETERANS TODAY

Leaving a legacy will help the veterans of tomorrow.

We have over 100 years experience caring for veterans from every service and our role today is to help those with some of the most complex mental health challenges. Please support our work.

SCAN HERE

As a charity, gifts in Wills fund one in five of the veterans we treat.

To find out more, including our free Will offer, contact Sarah on **01372 587 144** or email **sarah.seddon@combatstress.org.uk**
Visit **combatstress.org.uk/leavealegacy**

COMBAT STRESS

Here to help 24/7, free Helpline: 0800 138 1619

Company Registered in England & Wales No 00256353. Charity Registration No 206002 (SC038828 in Scotland).

25060

SPORT
RAF Brize Norton









SPORTING FACILITIES



STATION GYMNASIUM

The Gymnasium is available 24 hours for use by Service Personnel, MOD Civilians, Military Dependants over 18 years of age, authorised contractors, and members of authorised civilian sports clubs. Non-entitled persons (i.e., friends or family of gym members who do not fall into the above categories) are not insured and therefore strictly not permitted to use the facilities. Dependants who are 16-17 years old are permitted to use the facilities following their induction to the facilities. In all circumstances they must be accompanied and supervised by an appropriate adult who is also an inducted member of the gym.

MEMBERSHIP PRICE LIST

Membership Type	Price
BZN Service Personnel – Regular, FTRS, PTRS and RAuxAF	No fee
Civil Servants/Dependants	Annual Fee (to be paid in full) £60.00
Authorised Contractor	Annual fee (to be paid in full) £150

INDUCTION REQUIREMENTS AND SIGNING OF ORDERS:

Personnel may only use the Gymnasium when authorised by PEd staff and after having received a full induction and paid the requisite fee. An induction incorporates a tour of the facility, a full Health and Safety brief, an explanation of the rules regarding use of the PEd facilities, reading and subsequently signing Gymnasium Standing Orders (either electronically using SharePoint (annually) or signing the register. Members should also complete the online PARQ before undertaking any fitness activities within the gymnasium.

There is a Fitness Suite located within the Gymnasium which hosts a variety of fitness classes, including Spinning, Supple Warrior and HIIT classes. Timetables are available from the Fitness Suite. Tennis Courts, Squash Courts and an Astro Turf pitch can be booked via the gymnasium.

For up-to-date information on events and classes please join the Facebook page searching for RAF Brize Norton PEd Flt.

PED FLT CONTACTS
Ped Flt enquiries:

BZN-PEdFlt-Admin@mod.gov.uk or visit the share point page: RAF Brize Norton Physical Education Flight NEW

PEOPLE AND FAMILIES SUPPORT TEAM

If you are new to RAF Brize Norton we hope you find the Information in this book of value as you find your way around the Station and further out into the surrounding countryside. The Community Building, which includes the HIVE, is adjacent to the Gymnasium and is the place to visit if you have any queries or require any information.

Any one of the team will only be too pleased to help: our aim is to provide the latest information about the Station and the activities that are being held for both our Service personnel and their dependants. The experienced team have a wealth of information, please call in to ask any questions you may have about the Station, the local area or for anything that might be causing you concern.

Our People and Families Support Facebook pages: RAF Brize Norton Community Support and RAF Brize Norton HIVE are regularly updated and contain a wealth of information on a wide variety of subjects.

If you would like to be added to our email distribution list to receive regular updates please email bzn-community@mod.gov.uk.

The People & Families Support Team can be found in the Community Building:
0800 – 1700 Monday - Thursday
0800 – 1500 Friday
People & Families Support: 0300154 9207
01993 895349 Ext 5349
Welfare House Manager: 01993 895956 Ext 5956


Children's soft play area.

The HIVE:
Email: BZN-HIVEInfo@mod.gov.uk
Tel: 01993 897072

@RAFHIVEBrizeNorton
@RAFBrizeNortonCommunitySupport

@BZNRAF



The Jurassic Gateway is an 8-berth static caravan located in West Bay, Dorset available for personnel at RAF Brize Norton to hire. For further information contact the People and Families Support Team by emailing bzn-community@mod.gov.uk

SSAFA PERSONAL SUPPORT & SOCIAL WORK SERVICE (PS&SWS)

RAF PS&SWS provides welfare support to all serving personnel (regular and reserves) and eligible family members. We aim to support you to enhance personal welfare, maintain family stability and access the support networks you are entitled to. Our service is confidential and independent from the Chain of Command. Whatever your rank. Whatever you're facing. We've got your back. Our team are available during the working week, by appointment, in the Community Support Building or at Ely Close Families Centre, Stanmore Crescent, Carterton OX18 3UX. You can also visit the Community Support Building and the HIVE who can refer you to SSAFA. You can now quickly and easily contact us via our Digital welfare hub. You will receive exactly the same level of support, but at a time and place that suits you. Or if you'd prefer, you can call our helpline. Talk to us now - Live Chat: via our website: https://www.ssafa.org.uk/get-help/raf-personal-support-and-social-work-service · WhatsApp: +442037690808 Facebook: facebook.com/ssafarafpssws · Call: 0800 058 4690 (UK callers) | +44 20 4570 3939 (Overseas callers)

SSAFA IN-SERVICE COMMITTEE AND COMMUNITY CONNECTION VOLUNTEERS

SSAFA's in-service committee is made up of serving personnel, entitled family members and civilian staff offering local support to station personnel and families. Their work includes practical support, financial assistance grants to individual or groups, donations to support station facilities, sponsoring station sport teams, fundraising and more. Committee funds are held locally, and all money raised on unit is spent on benefiting those based at RAF Brize Norton. We are always looking for volunteers to join our in-service committee and community connection team. If you wish to volunteer for SSAFA In-service please complete a volunteer form at https://www.ssafa.org.uk/volunteer-for-ssafa/service-committee-volunteer-roles

CITIZENS ADVICE

Station has a dedicated Citizens Advice worker who provides a free confidential service to assist with a wide range of queries or problems. For information or to access this contact RAFBrizeNorton@cawo.org.uk 07786 110939.

RELATE

The RAF Benevolent Fund work with Relate to provide extra support to help RAF families through difficult times. The fund will pay for up to six counselling sessions. This is available to service personnel and/or their partners. You don't have to be in a relationship to access support; whether married, living together, in a same-sex relationship, separated, divorced or single, they can help. They also offer a subsidised mediation service for those going through a break-up. All details are strictly confidential.

For more information contact HIVE, People and Families Support or Relate directly on 0845 078 5556 or contracts@relate.org.uk

RAF BENEVOLENT FUND

RAFBF provide a range of support to serving and former members of the RAF as well as their partners and dependent children, this includes their Airplay Youth programme, free Headspace memberships, discounted holidays, financial and emotional support. To find out about getting support from the RAF Benevolent Fund go to their website or contact the Chief Clerk.
www.rafbf.org.uk

ROYAL AIR FORCES ASSOCIATION (RAFA)

The RAF Association is here to help the whole Royal Air Force family, providing friendship, help and support to current and former members of the Royal Air Force and their dependants. www.rafa.org.uk

CHAPLAINCY TEAM

Chaplaincy Centre (adjacent to Community Support Building)
Friend and advisor to all Service personnel and their families, respective of belief or religious denomination.

Chaplains Clerk	01993 896543 Ext 6543	BZN-Chaplains@mod.gov.uk

SOLICITOR APPOINTMENTS

Appointments are available to book through the People and Families Support Team, bzn-community@mod.gov.uk or 0300 154 9207 or 01993 895349 Ext 5349

FORCES MUTUAL

Representatives from Forces Mutual visit the Community Support Building at RAF Brize Norton frequently and offer a free mortgage advice service.

EDUCATION

USEFUL CONTACTS - LOCAL AUTHORITY

FINDING A SCHOOL

In addition to the local authority website information, there is a 'schools finder' facility on the Direct Gov website which allows you to search for schools and playgroups within a specific distance of your location. This provides details of all schools, their websites, Ofsted reports, term dates, transport and provision of special needs. To access this search engine go to Get Information about Schools - GOV.UK (get-information-schools.service.gov.uk)

For more information about free nursery education you can log onto the relevant local authority website or contact the Family Information Service (FIS).
https://www.oxfordshire.gov.uk/residents/children-education-and-families/information-parents/family-information-service

SPECIAL EDUCATIONAL NEEDS AND/OR DISABILITIES (SEND)

All local authorities have a duty to provide information, advice and support to parents of children with SEND. Further details can be found at Oxfordshire SEND local offer | Oxfordshire County Council You can also contact the Education Advisory Team (EAT) who provide advice, support and guidance on the educational wellbeing of children and young people from families in all three services. The EAT team is comprised of qualified teachers and experienced case advisors who can answer queries either via email or telephone. For further information about EAT visit Defence Children Services (DCS) - GOV.UK (www.gov.uk). Email: RC-DCS-HQ-EAT@MOD.Gov.UK

SSAFA Forces Additional Needs and Disability Forum (FANDF) is a tri-service group ensuring that all forces families with additional needs (child or adult family member) receive the support they need: Forces Additional Needs and Disability Forum FANDF | Disability support | SSAFA

COMPASS - Children of Military Parents Accessing SEN Support:

COMPASS is a peer-support group for military families at RAF Brize Norton who have a child with SEND. They provide weekly parent peer-support groups, information and signposting, and inclusive family activities. Please contact BZN-COMPASS@mod.gov.uk for more info, or search Children of Military Parents Accessing SEN Support on Facebook to request to join the closed group.

USEFUL CONTACTS

Oxfordshire School Admissions Team
0345 2412487
Apply for a school place | Oxfordshire County Council

School Transport Team
Travelling to school | Oxfordshire County Council

OCC Early Years Special Educational Needs Service
01865 323556

Education Advisory Team (EAT)
01980 618244
Defence Children Services (DCS) - GOV.UK (www.gov.uk)

Childcare Choices (info on free and/or tax free childcare scheme)
Childcare Choices | 30 Hours Free Childcare, Tax-Free Childcare and More | Help with Costs | GOV.UK

Family Information Service (local directory)
fis.enquiries@oxfordshire.gov.uk
Oxfordshire Family Information Service (OxonFIS) | Oxfordshire County Council

Defence Wrap Around Childcare Scheme
Wrap around childcare scheme

COMPASS

CHILDREN OF MILITARY PARENTS ACCESSING SEN SUPPORT.

SPECIAL EDUCATIONAL NEEDS & DISABILITIES

FOR PARENTS:
A COFFEE & CATCH UP
EVERY WEDNESDAY 11AM-1PM
(TERM TIME ONLY)



@ FLAT 12, ELY CLOSE OX18 3UJ

Knowledge Empowers You

FOR FAMILIES:
A MONTHLY GET TOGETHER
DETAILS RELEASED ON MONTHLY BASIS

GROUP OR GENERAL ENQUIRIES CONTACT:
BZN-COMPASS@MOD.GOV.UK
OR
JOIN OUR FACEBOOK GROUP:
CHILDREN OF MILITARY PARENTS ACCESSING SEN SUPPORT(COMPASS)





WHAT WE OFFER:

AN OPPORTUNITY TO SHARE EXPERIENCES AND CHAT IN A RELAXED FRIENDLY ATMOSPHERE WITH LIKE MINDED PEOPLE
SCHOOL HOLIDAY & SEASONAL ACTIVITIES
ONLINE SUPPORT VIA A SECURE FACEBOOK GROUP

EDUCATION

EARLY YEARS

RAFA Kidz Nursery and Pre-School
Carterton
OX18 3LX
Tel: 01993 221131
Email: RAFA Kidz
Brize Norton - RAFAKidz

rafakidz.org.uk
www.rafakidz.org.uk/nursery/brize-norton





There are a number of early years providers in Carterton, please look on the Family Information Service website for more providers.

PRIMARY SCHOOLS IN CARTERTON

Carterton Primary and Nursery
Burford Road, OX18 3AD
Tel: 01993 842502
Email: Home | Carterton Primary School (carterton-pri.oxon.sch.uk)
Carterton School

Edith Moorhouse Primary and Nursery
Lawton Avenue, OX18 3HP
Tel: 01993 842372
Email: office@edithmoorhouse.org

www.edith-moorhouse.oxon.sch.uk

Gateway Primary
Netheravon Close, OX18 1SF
Tel: 01993 842189
Email: office.2254@gateway.oxon.sch.uk
www.gateway.oxon.sch.uk/contact-information/

St Jospeh's Catholic Primary
Lawton Avenue, OX18 3JY
Tel: 01993 843124
Email: admin@sjc.oxon.sch.uk
St Joseph's Catholic Primary School - Home (stjosephsprimarycarterton.co.uk)

St John the Evangelist CE and Nursery
Shilton Park, Bluebell Way, OX18 1JF
Tel: 01993 843124
Email: office.2613@st-john.oxon.sch.uk
www.st-john.oxon.sch.uk/

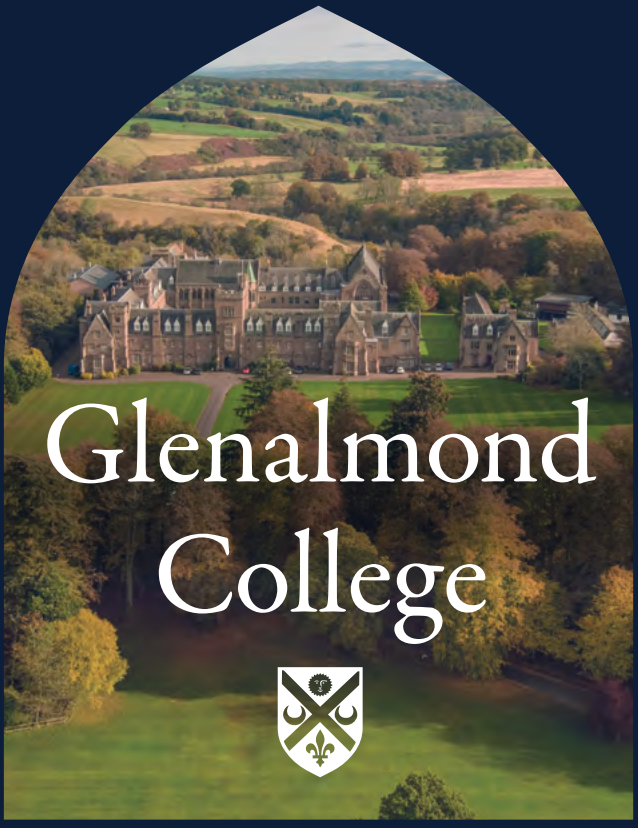
SECONDARY SCHOOL AND SIXTH FORM IN CARTERTON

Carterton Community College
Upavon Way
Carterton
Oxfordshire
OX18 1BU
Tel: 01993 841611
Email: office@cartertoncc.oxon.sch.uk
http://www.cartertoncc.oxon.sch.uk

HIGHER EDUCATION

Carterton Community College
Upavon Way
Carterton
OX18 1BU
Tel: 01993 841611
Email: sixthform@cartertoncc.oxon.sch.uk
www.cartertoncc.oxon.sch.uk

Abingdon & Witney College
Holloway Road, Witney, OX28 6NE
Tel: 01993 703464
Email: https://abingdon-witney.ac.uk/



A PLACE LIKE NO OTHER

COEDUCATIONAL BOARDING AND DAY SCHOOL
WELCOMING MILITARY FAMILIES SINCE 1847

PERTHSHIRE, SCOTLAND

COMMUNITY
RAF Brize Norton



















Glenalmond College is a co-educational boarding and day school for pupils aged 12–18. It is set in 300 acres of stunning Scottish countryside, an hour north of Edinburgh, just outside the historic city of Perth. With strong links to the Armed Forces, Glenalmond offers a caring, structured environment where Service families know their children will be well supported in a safe boarding environment.



Academic standards are high, with small class sizes, expert teaching and a broad academic offering of GCSEs, A Levels, BTECs and Scottish Highers. A vibrant co-curricular programme includes CCF, Duke of Edinburgh's Award, sport, music and drama, ensuring every pupil finds their niche and develops confidence, resilience and leadership.

Pastoral care lies at the heart of Glenalmond's ethos. Our House system, dedicated tutors and strong sense of community help pupils thrive, whatever their background or future pathway. Bursaries and Forces discounts are available.

Contact us: registrar@glenalmondcollege.co.uk
https://www.glenalmondcollege.co.uk/

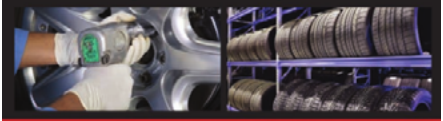
Glenalmond College

C & C TYRES

Tyres, Exhausts and Batteries in Witney and surrounding area

Our fully trained staff have extensive experience of dealing with all aspects of tyre fitting from standard fitments on the family car to specialist tyres e.g. run flat tyres, pressure sensor systems and ultra low profile tyres on high performance vehicles. We also have facilities to replace exhausts, catalytic converters and batteries, as well as a four wheel digital alignment service.

Mobile fitting service available for tyres and batteries.



www.cctyres.com • 01993 702066

Unit 7/8 Minster Industrial Park, Downs Road Witney, Oxfordshire OX29 0QS

THE MORTGAGE COMPANY

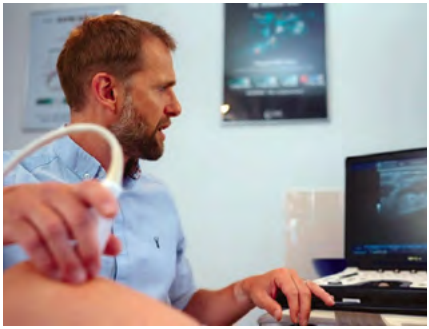
Your local, independently owned mortgage company

01993 834700
www.tmcompany.co.uk

THE MOVE CLINIC

The Move Clinic, 145 Raleigh Park Rd, Oxford OX2 9AR





The Move Clinic provides expert, patient-centred physiotherapy focused on restoring movement and function for those affected by injury, illness, or disability. Led by experienced practitioners Joe Meara and Sam Bourgein, the clinic combines over 25 years of musculoskeletal expertise with advanced diagnostic ultrasound imaging to deliver precise assessments and personalised treatment plans.

The Move Clinic can aid in the treatment of:

- Neck / lower back pain
- Sciatica
- Shoulder bursitis
- Frozen shoulder
- Achilles / patella tendinitis
- Golfers / tennis elbow
- Carpal / cubital tunnel syndrome
- Chronic pain
- Knee and hip pain
- Osteoarthritis
- Mortons neuroma
- Plantar fasciitis

- Advanced Physiotherapy
- Diagnostic musculoskeletal ultrasound
- Ultrasound guided steroid injections
- Hyaluronate injections
- Shockwave therapy
- Arthrosamid injection
- Platelet rich plasma Prolotherapy
- Sports massage
- Sports rehabilitation
- Strength and conditioning
- Pilates

T: 01865 200365 **www.themoveclinic.co.uk**

Meet the consultants:

THE MOVE CLINIC



Joe Meara -
Consultant Interventional Sonographer, Extended Scope Physiotherapist, Independent Prescriber.
Joe is an Advanced Musculoskeletal Physiotherapist and Musculoskeletal Sonographer with extensive experience across elite sport, the NHS, and private practice.

Sam Bourgein - Experienced Consultant Interventional Sonographer, Extended Scope Physiotherapist, Independent Prescriber.
Sam has worked extensively both locally and overseas, within the NHS and within elite sporting environments – most notably with Manchester United.



Accredited by:
hcpc health & care professions council
CHARTERED SOCIETY OF PHYSIOTHERAPY
CASE Consortium for the Accreditation of Sonographic Education

KEVIN SEWELL
MORTGAGES
Farnham, Surrey

Continually supporting the Armed Forces

- NO BROKER FEES for Military personnel
- Established over 30 years
- Sourcing from the whole market
- Offering UK Mortgages, Remortgages International Mortgages & Life Insurance
- Flexible contact hours: 24/7

Tel: 07723 088902
E: mortgages92@gmail.com

www.ukmortgagesandremortgages.com
www.internationalmortgages.org

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- Criminal matters

21 Castle Street, Carlisle, CA3 8SY
theoffice@wraggmarkbell.co.uk
01228 510 077

SERVICE FAMILIES ACCOMMODATION (SFA)

Pinnacle were awarded the FDIS contract 1 Apr 22 and are responsible for the administration of SFA and reporting of SFA maintenance issues. Contact Pinnacle https://www.pinnacleservicefamilies.co.uk/. The maintenance provider for RAF Brize Norton SFA is VIVO. The Service Community Support Officer (SCSO) can be contacted for housing advice and referrals. Skype 03001548058 or 07825 923327 (duty mobile).

SERVICE FAMILIES ACCOMMODATION (SFA) LOCATIONS	NUMBER OF PROPERTIES
Brize Norton (Brize Meadow SFA)	71
Bampton (Bampton Meadows)	52
Carterton	978
Eynsham	6
Faringdon	58
Minster Lovell (Dovecote Park)	9
North Leigh	8
Shrivenham/Watchfield : SFA on loan from Shrivenham	100
Witney (Windrush Park)	17

Customer Contact
In addition of emailing hello@pinnacleservicefamilies.co.uk customers can now go directly to the department they need to contact. Please refer to the relevant email address or to the Pinnacle website.

To discuss applications, allocations and requests, contact; HomeServices@pinnacleservicefamilies.co.uk

To send in any medical/OT reports for the case managers to review, contact; HomeServicesConfidential@pinnacleservicefamilies.co.uk

To discuss retention enquiries or to send in supporting evidence for retentions, contact; Retentions@pinnacleservicefamilies.co.uk

For queries relating to existing repairs or to raise a new repair, use our Repairs form or contact; Repairs@pinnacleservicefamilies.co.uk

To discuss or book statutory gas or electrical inspections, contact; ComplianceSupport@pinnacleservicefamilies.co.uk

To raise or discuss complaints, compliments or compensation, contact; CustomerSolutions@pinnacleservicefamilies.co.uk

To send us any confidential Additional Needs/Disability Adaptation (ANDA) related reports/information please email HomeServicesConfidential@pinnacleservicefamilies.co.uk our confidential email address.

Compensation
The website has been updated with the types of compensation a customer can claim and some information on the vouchers they will receive. If a family has a query regarding compensation, please utilise the Pinnacle website Compensation - Pinnacle Service Families or email Compensation@pinnacleservicefamilies.co.uk

Service Community Support Officer
To request permission to run a business from SFA please email HomeServices@pinnacleservicefamilies.co.uk or further information can be obtained from the Service Community Support Officer (SCSO) by dialling 0300 154 8058 or 07825 923327 or https://www.pinnacleservicefamilies.co.uk/

Pinnacle Local Housing Officer
Pinnacle have designated Local Housing Officers to assist SFA occupants with any queries, concerns or provide advice.

If you are unaware of your Local Housing Officer then please access www.pinnacleservicefamilies.co.uk/your-housing-officer/ or alternatively call 0800 031 8628 and choose option 4 to get the information over the phone.

Connect with us on Social Media

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/Pinnacle-Service-Families

/PinnacleServiceFa

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SCAN HERE TO LEARN MORE

ssafa.org.uk

Defence Infrastructure Organisation

amey

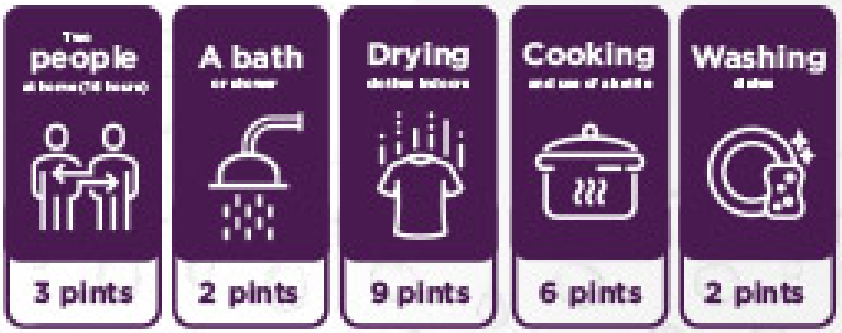
Pinnacle Group

VIVO

A guide to preventing condensation, damp & mould

Common Household Moisture Producing Activities

The list below gives you some idea of how much extra water you could be adding to the air in your home in a day. Examples of Common Household Moisture Producing Activities:



Introduction to Damp & Mould Growth

Condensation is caused by water vapour or moisture from inside the home coming into contact with a colder surface, such as a window or wall. The resultant water drops (condensation) may then soak into the wallpaper or paintwork or even plasterwork. In time, the affected damp areas then attract black mould that grows on its surface.

Condensation mainly occurs during the colder months, whether it is rainy or dry outside. It is usually found in the corners of rooms, north facing walls and on or near windows.

It is also found in areas of poor air circulation such as behind wardrobes and beds, especially when they are pushed up against external walls. Note: Black mould is frequently seen on this type of dampness.

Most homes will be affected by condensation at some point. However, certain activities can increase the problem.

The 'amount' of condensation in a home depends upon three factors:

- 1. how much water vapour is produced by the actions of its residents.
- 2. how cold or warm the property is.
- 3. how much air circulation (ventilation) there is.

Simply turning up the heating will not sort out the problem. All three factors may need to be looked at to reduce the problem.

The first sign of a problem is water vapour condensing on windows and other cold surfaces, which then takes a long time to disappear, allowing surfaces to become damp.

The second indication is black mould patches growing on these damp areas.

Condensation and mould growth may be reduced or remedied without expensive works or treatments and dealing with the causes of condensation will often eliminate the mould problem.

Difference between damp and condensation

Structural issues are related to the fabric of the building which means water or moisture is getting into the home. Examples of the types of problems that occur include:

- Water leaks from windows, roof, downpipes, guttering, internal plumbing and flooding
- Penetrating damp through walls
- Rising damp – usually caused by non-existent or defective damp proof courses
- Wet or damp basements or crawl spaces

Condensation is caused by something happening inside the home, such as:

- High relative humidity in the air
- Too much water vapour or steam being generated through cooking, washing, showering and clothes drying
- Inadequate ventilation or not using the extractor fans, vents and windows that are available
- Inadequate heating or too much heat
- Inadequate cleaning and drying after major water leaks and bursts or floods

Warmth Versus Ventilation

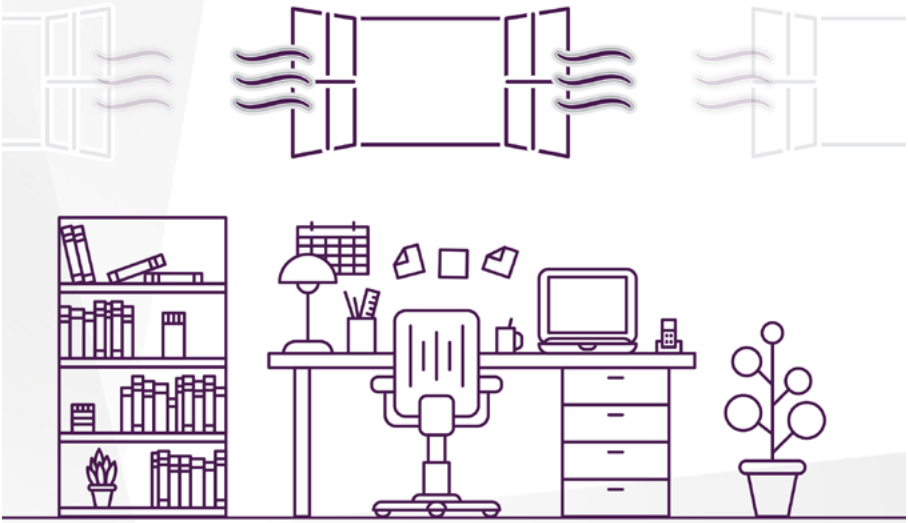
Striking the right balance between warmth and ventilation is important and can be very effective.

By opening windows or ventilating your home it may appear that you are losing some heat, but what you are actually doing is allowing warm moisture-laden air to escape and permitting cool dry air to enter your home.

Dry cool air is cheaper to heat than warm moist air!

Using the trickle vents in double glazed window or opening windows slightly, will enable the necessary ventilation.

If opening windows the advice is to ventilate for an appropriate period of time, usually between 30 mins to 1 hour, not to leave the windows open all day.



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Monkton's boarding success is rooted in the distinctive way all pupils, whether Day or Boarding, are fully involved in one of the six Houses. This integrated House system fosters a culture of inclusion, mentorship, and personal growth, where every pupil is known, valued, and celebrated. The result is a vibrant community in which pupils flourish in every aspect of their lives. Boarding life at Monkton is defined by tradition, spontaneity, and fun.

The number of day pupils opting to stay over on weekends is a proud reflection of a boarding culture so engaging and welcoming that it attracts and includes the entire school community. This culture welcomes pupils from across the UK and around the world, emphasising its inclusivity, warmth and global outlook. From Lunar New Year feasts to international community events, pupils learn not just about one another's traditions, but how to live in a world that values empathy and perspective.

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team@oxfordschooloffrench.com



Four Steps to Reducing Condensation & Mould Growth

1. Produce Less Moisture



Ordinary daily activities produce a lot of moisture.

To reduce this:

Dry clothes outdoors if possible. Avoid drying clothes indoors or if you have to, dry them on a clothes airer in the bathroom with the door closed and either an extractor fan on or a window slightly open.

Vent tumble driers to the outside (never into the home) or buy a condensing type.

Cover pans when cooking and do not leave kettles boiling.

2. Remove Excess Moisture



Always wipe the windows and window sills of your home every morning to remove condensation.

This is especially important in the bedroom, bathroom and kitchen - just opening the window is not enough.

3. Heating



In cold weather, the best way to keep rooms warm and avoid condensation is to keep low background heat on all day rather than short bursts of high heat when you are in the house.

4. Ventilation

It is important to remove condensation and excess moisture by ventilating rooms. You can ventilate a room without making draughts or causing it to become cold. To do this, you may only need to open the window slightly or use the trickle vent. This allows warm moisture laden air to escape to the outside and let cool dry air into the property.

Tips to help with Ventilation :

- Always ventilate or open a window when using the kitchen or the bathroom and close the doors to prevent moisture in the air from spreading to other parts of the house. Continue to ventilate these rooms for a short time after a shower, bath or cooking and keep the door closed!
- Open bedroom windows for up to one hour as soon as you get up.
- Clear window sills of clutter that will restrict opening the window and prevent surfaces from being wiped.
- Leave space between the back of furniture and cold walls for air to circulate. Ventilate cupboards and wardrobes, and avoid overfilling them as this prevents air circulating.

Remember: Only carrying out one or two of the steps may not solve your problem, you need to do as much as possible every day.

Pinnacle Group

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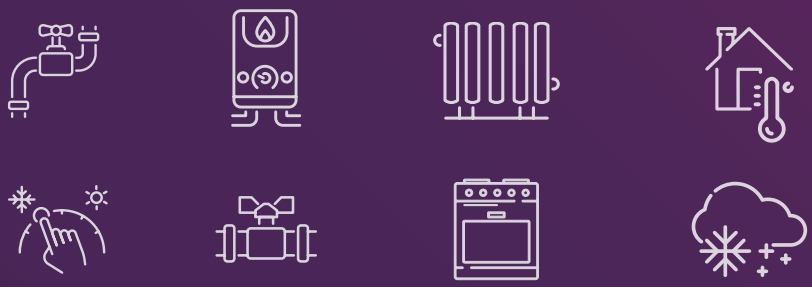
Winter in your Service Family Accommodation

Tips and advice

This guide has been developed to advise you on how to prepare your home for winter and how to respond should an issue arise.



Preparing your home for winter

It's worth spending some time getting your home winter-ready before the cold weather really kicks in.

Checking everything is in working order ahead of the colder seasons allows time for any repairs to be made.

Check your boiler is working



Check pressure – this should be between 1 and 1.5 bar. If it's below 1, your radiators won't heat up properly. Top up the pressure until it reaches 1 bar.

Turn your heating on – check the boiler fires up correctly and radiators are warming up.

Locate your stopcock



Find your stopcock and check it works so you can turn the water off in an emergency until help arrives.

It's the little tap or lever on pipes, often found under your sink.

Locate isolation valves



Most sinks, baths, boilers and toilets have isolation valves that can be turned off in the event of a leak.

Find where these are so you know how to turn the water off.

Bleed your radiators



If your radiators are cold at the top when the heating is on, you may need to bleed them.

- Turn your heating off and let them cool down
- Have a cloth ready as a small amount of water may come from the bleed hole
- Insert the radiator key into the bleed valve, turn anti-clockwise and wait for a hissing sound
- Close the valve again when water starts to leak out
- Re-check your boiler pressure. If pressure has dropped, re-pressurise it again.

Going away

If you're going away over the colder months, you can put in place a few measures to reduce the risk of something going wrong:

- Ask a trusted friend or neighbour to look after your house keys when you are away so they can make checks on your home
- Leave your heating on low or to the frost setting. This will prevent your pipes from freezing and the subsequent defrosted water causing a burst pipe.

Test your oven



If you're hosting Christmas dinner, you'll want to check that you're able to cook it!

Turn your oven AND hobs on at the same to check everything is in working order.

When things go wrong

After doing checks, if you find something isn't working or needs fixing, please contact Pinnacle on 0800 031 8628. They will then book an appointment with DIO's maintenance contractors to resolve the issue.

Further information

For more winter advice, such as how to prevent condensation and how to respond to common boiler error codes / change pressure, please visit:

www.pinnacleservicefamilies.co.uk/in-my-home/winter-tips/

Forces Mutual

Fee-Free Mortgage Advice



Whether you're looking for your first home or want to remortgage, you can get the advice you need by calling the **Fee-Free Mortgage Advice Service** - provided by Grange Mortgage and Protection Services Ltd.

Why choose the Mortgage Advice Service?

- **Exclusive deals which aren't available directly from the high street**
- **Independent access to the mortgage market**
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Your home may be repossessed if you do not keep up repayments on your mortgage or any other debt secured on it. You may have to pay an early repayment charge to your existing lender if you remortgage.

One call could put you on your way to a better deal

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Lines are open:
Mon-Fri 9.00am - 5.30pm
Or scan QR code

Important things you should know:

PMGI Limited, trading as Forces Mutual, has chosen Grange Mortgage & Protection Services Ltd to provide customers with a mortgage advice service. Grange Mortgage & Protection Services Ltd will provide you with independent mortgage advice and make a recommendation based on your circumstances and requirements. You will not receive advice or any recommendation from Forces Mutual. If you take out a mortgage recommended by Grange Mortgage & Protection Services Ltd, PMGI Limited will receive a fee for this introduction which is a percentage based on the loan amount. We may also earn an additional fee based on performance of our account. If you wish to know the fee we receive please contact Grange Mortgages.

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Grange Mortgage & Protection Services Ltd, is an Appointed Representative of PRIMIS Mortgage Network, a trading name of Advance Mortgage Funding Ltd. Advanced Mortgage Funding Ltd is authorised and regulated by the Financial Conduct Authority. Registered office: Unit 6, Basset Court, Loake Close, Grange Park, Northampton, NN4 5EZ. Calls to 03 numbers usually cost no more than to geographic numbers (01 or 02) and are usually included in call packages, please check with your phone company if they are included in your package.

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Say no to single-use plastic cups - bring your own mug.

Find innovative ways to replace single-use plastic in your everyday life.

If you have it already, why not re-use it or upcycle it?

Say no to bottled water - fill your own re-usable water bottle.



Say Goodbye to Single Use Plastic.

ROYAL AIR FORCE Safety Centre

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LOCAL COMMUNITY INFORMATION

LOCAL AMENITIES - WASTE COLLECTION

All SFA/SSFA in Carterton have different weekly/fortnightly collection days, visit www.westoxon.gov.uk/ for specific collection days and to get your weekly reminders.

RECYCLING FACILITIES

Clothing recycling bins are located at Stanmore Crescent within the car park.
To find a local recycling centre, please visit.
https://www.oxfordshire.gov.uk/residents/environment-and-planning/waste-and-recycling
Nearest household waste recycling Centre:
Dix Pit household Waste recycling Centre, Linch Hill, Stanton Harcourt, OX29 5BB
(Sat Nav use OX29 5UX) Prior booking is required via:
Dix Pit household waste recycling centre | Oxfordshire County Council

THE FAMILIES CLUB

Located on Stanmore Crescent, Carterton, Oxfordshire, OX18 3UX.

The RAF Brize Norton Families' Club is an all-ranks social facility for use by Serving Personnel, their families, and RAF Brize Norton MOD Civil Servants and contractors. It has a competitively priced bar, enclosed playground (shared with Millennium Activities Centre) and a large projector screen. It provides a variety of regular social events and a private hire facility with a bar. For opening times or bookings contact bzn-familiesclubbookings@mod.gov.uk or visit their Facebook page.

RAF Brize Norton's Families Club.

Open Thursday – Sunday; check the Families Club Facebook for correct opening hours





CLUBS, SPORTS AND COMMITTEES

There are many clubs, sports and committees to get involved with ranging from Charities Committee, Cricket, Wargaming to Theatre Club. For information contact HIVE, People and Families Support Team or the Clubs and Sports page on RAF Brize Norton Sharepoint.

Facility	Contact Details
Post Office	
Post Office, Asda	3 Black Bourton Road Carterton OX18 3HQ Mon - Fri 8.30am - 6pm Sat 8.30am - 3pm Sun Closed
Petrol Station	
Asda	3 Black Bourton Road Carterton OX18 3HQ 24hrs
BP	Carterton Road OX18 3YL 01993 840022 24hrs
Vets	
Medivet Carterton - Jacksons Vets	41 Alvescot Road OX18 3JN 01993 842717
Tremain Veterinary Group	17 Alvescot Road OX18 3JL 01993 845808
Carterton Veterinary Surgery	Broadshires Way OX18 1UN 01993 764262
Pharmacy	
Broadshires Health Centre	Broadshires Way OX18 1JA 01993 672096
Carterton Chemist	7 Burford Road OX18 3AG 01993 842572

Facility	Contact Details
Cashpoints Asda (outside shop) - Free BP petrol station/Convenience Store The Co-operative, Shilton Park	Brize Norton Road, OX18 3HQ Carterton Road, Carterton, OX18 3YL 1-3 Marigold Square, Shilton Park, OX18 1AQ
Supermarkets Morrisons Aldi Asda The Co-operative, Shilton Park	Black Bourton Road, OX18 3HQ, Alvescot Road, OX18 3JH Brize Norton Road, OX18 3HQ 1-3 Marigold Square, Shilton Park, OX18 1AQ
Library Provides adult and children's books, audiobooks, computers and printing, free wi-fi, photocopier and ad/hoc children's activities. Library offers regular after school clubs and adult clubs keep updated on their Facebook Page: Carterton Library	Carterton Library, 6 Alvescot Road, OX18 3JH carterton.library@oxfordshire.gov.uk
Carterton Family Centre Refurbished in 2020, CFC offer activities and services to parents of babies and toddlers in addition to hosting a range of community activities. Available for room hire and parties.	Allendale Centre, 8 Burford Road, OX18 3AA info@cartertonfamilycentre.com
Hairdressers/Barbers	Hair Force Barbers, RAF Brize Norton (behind Common Room), 01993897295. Various hairdressers in Carterton. Closest hairdresser specialising in Afro-Caribbean hair is Prestige Salon in Abingdon.
Churches	St. Johns Church runs monthly messy church sessions and ad hoc children's holiday activities keep updated on their Facebook Page: Friends of St Johns Church Carterton
Places to visit / of interest For families, 'Networking the Kid's of Carterton' is a Facebook page which shares local activities and events.	• Cotswold Wildlife Park – 7.4mi • Wychwood Wild Garden – 9.4 mi • Crocodile of the World – 1.9mi • Blenheim Palace – 15mi • Witney Lake and Country Park – 4.7mi • Didcot Railway Centre – 18mi • Birdland Park and Gardens – 11mi • Bicester Village shopping – 24mi • Lydiard Park – 19mi • Farringdon Folly Tower – 9.4mi • Pitt Rivers Museum – 18mi • Story Museum – 18mi • Oxfordshire University Museum of natural history

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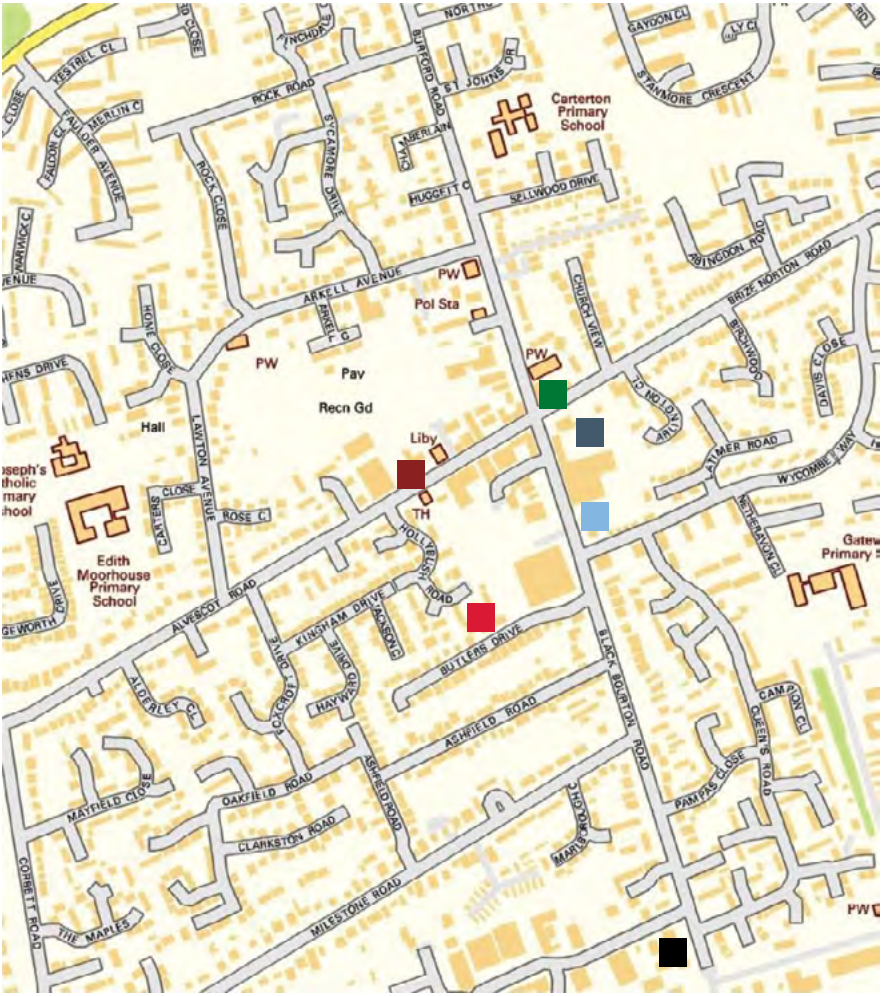
CARTERTON



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Asda (Including Post Office)

Back Gate RAF Brize Norton

At the main exit to RAF Brize Norton turn right for BP Petrol Station with convenience store which is open 24/7.



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St Mary's Calne is an exceptional school in Wiltshire offering boarding for girls aged 9 to 18.

Popular with military families for our nurturing environment, pupils flourish academically, personally and socially.

For families in receipt of CEA, the fee is CEA plus 10% of our boarding fee. We also offer a 10% fee discount off day or boarding fees for qualifying UK military personnel.

'The school has excellent pastoral care. My heart is completely at ease when my girls are at school,' current parent.

St Mary's Calne is a *Sunday Times Parent Power 2025* top academic ranking school.

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GIRLS' BOARDING & DAY

admissions@stmaryscalne.org | 01249 857200 | stmaryscalne.org

***A happy balance between academic rigour, the sport, the creative. There is magic at Calne.'* - parent survey.**

St Mary's Calne is an exceptional girls' boarding school set in the heart of Wiltshire and committed to supporting military families. The school provides continuity, stability and outstanding pastoral care during times of mobility or deployment.

As a full boarding school with a friendly community, every pupil is known, valued and supported to thrive socially, personally and academically. Caring staff, Saturday school and a vibrant weekend programme create a secure and uplifting environment.

Boarding is available from Year 5 (age 9) in the Lower School boarding house, with pupils attending the onsite prep school, St Margaret's Calne, before transferring to the senior school in Year 7. Superb facilities, small classes and expert teaching inspire girls to embrace challenges and fulfil their potential.

For families in receipt of CEA, the fee payable is CEA plus 10% of our boarding fee. We also offer a 10% fee discount off day or boarding fees for qualifying UK military personnel.

Contact the Admissions Team for more information or to arrange a visit or video call: admissions@stmaryscalne.org

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*The 10% discount is available online only. It is applied to the basic premium when you buy a new car insurance policy. The discount is not available on optional extras and minimum premiums apply. The discount will be automatically applied to your quote. The offer applies to new car insurance policies purchased online. The discount can be withdrawn at any time and is provided by ERS.

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Call 0151 363 5290

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Forces Mutual Car Insurance is provided by ERS.

The Trustpilot rating is correct as of 02/09/2025 and provides an overall rating for Forces Mutual Customer Experience.
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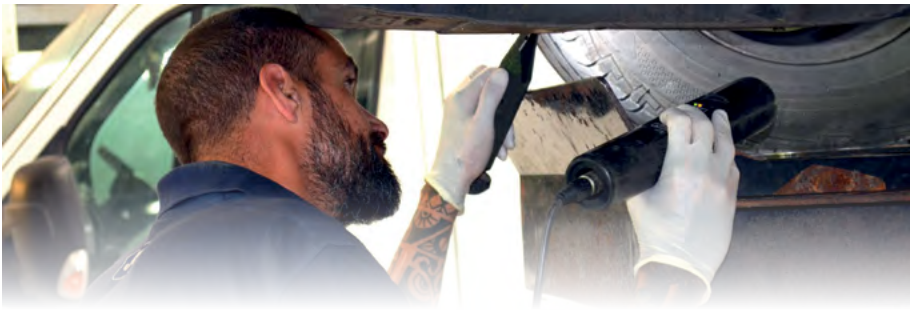

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CARTERTON EDUCATION TRUST
We are a local Trust giving small grants to anyone who lives, works or was educated in the town of Carterton, for any educational or sporting purpose.

Our meetings take place four times a year, usually in January, May, July and October, and grant applications are considered at every meeting.

Please go to our website – www.cartertoneducationaltrust.weebly.com for contact details and application forms.

CET
Carterton Educational Trust

LOCAL YOUTH ACTIVITIES

Girl Guides, Rainbows and Brownies
https://www.oxfordshiregirlguiding.org.uk

Scouts, Beavers and Cubs
https://www.westoxfordshirescouts.org.uk

Air Cadets
2267 Brize Norton Air Cadets
www.brizenortonaircadets.org.uk
Tuesday and Thursday 1900 – 2130

Airplay and Ben Club

Weekly activity groups for ages 5-18 funded by the RAF Benevolent Fund. Spaces prioritised for RAF Brize Norton families, but also open to the local community. Brize Norton Airplay is led by Station Youth Worker Ayleila Parry. Please contact Ayleila directly for further info Ayleila.Parry@oneymca.org, or via the People and Families Support Team BZN-Community@mod.gov.uk.



RAF Brize Norton HIVE holds more information on Leisure facilities, Clubs and Children's Activities etc, please contact the HIVE Information Officer: on 01993 897072 Ext 7072 for further details or email. BZN-HIVEinfo@mod.gov.uk

From Posting to Property Purchase
We make it simple

Scan the QR code to learn more



Buying a home during service can feel like navigating cloud cover without a radar. That's where we step in.

At Mortgage Style, we've helped many armed forces personnel, including anyone using Forces Help to Buy and those posted overseas.

We understand military pay structures, credit challenges, and the tempo of service life.

With multi-award-winning advice, access to competitive deals, and a dedicated support team keeping your application on course, we could help you secure the right mortgage with confidence.

Phone: 01275 370360
Email: contact@mortgage-style.co.uk
WhatsApp: 07702 674644

Exclusive offer:
£100 off your broker fee.
Quote "RAF Brize" when you call.

Mortgage Style Ltd, trading as Mortgage Style, is an appointed representative of the H L Partnership Limited, which is authorised and regulated by the Financial Conduct Authority.

YOUR HOME/PROPERTY MAY BE REPOSSESSED IF YOU DO NOT KEEP UP TO DATE WITH YOUR MORTGAGE REPAYMENTS.

There may be a fee for mortgage advice. The precise amount of the fee will depend on your circumstances and will be discussed and agreed with you at the earliest opportunity. Typically, in most cases, our fee will be £495. We charge £595 for bridging and adverse credit cases.

Secure your next base; home ownership starts here

For many forces personnel, owning a home is a key milestone, yet the process can feel harder when your career takes you across borders and civilian lenders don't understand your pay structure.

Schemes like Forces Help to Buy are valuable, allowing eligible personnel to borrow up to £25,000 interest-free toward their deposit or fees. But knowing how to navigate lenders, credit checks, and the paperwork that follows can make a real difference.

At Mortgage Style, we've helped many military families find the right mortgage, including those posted overseas or with complex circumstances. With multi-award-winning advice and armed forces knowledge we'll help you choose your next home or property investment with confidence.

Special offer - £100 off your broker fee for all forces personnel. Terms and conditions apply.*

Get in touch for a no cost or obligation chat about your property plans:
01275 370360 / 07702 674644
contact@mortgage-style.co.uk

*Find out more at www.mortgage-style.co.uk/RAF_Brize_Norton

Tranquility
counselling

hello@tranquilitycounselling.co.uk 07512 084456





Over 17 Years Experience

Sonia Prescott
Therapeutic Counsellor
Counsellor AD DIP MBCAP CPCAB & Counselling Supervisor

TYPES OF THERAPY:

- Face to Face
- Online / Remote
- Walk and Talk
- Cognitive Behavioural
- Solution Focused
- Couples Counselling
- Family Counselling

Free 10 minute phone consultation

Discount when quoting this handbook

Referral within 5 days

https://tranquilitycounselling.co.uk

Health and wellbeing for you and your family. Sounds like a cliché, but it is my business, my passion and I have a genuine desire to support individuals with their own challenges. I am invested in your mental wellness, offering support and empathy to help navigate through your difficulties and challenges. Poor mental health is the invisible illness that so many people experience, but no one else can see.

As an experienced counsellor with an in-depth knowledge of working with the military, I have developed a deep understanding of the unique challenges faced by service members, veterans, and their families. My work involves providing compassionate, confidential support to individuals coping with the psychological impact of deployment, trauma, transition to civilian life, and the demands of military culture. Through years of practice, I take pride in creating a safe and supportive environment where clients feel heard, respected, and empowered to navigate their personal and professional challenges with strength and confidence.

https://tranquilitycounselling.co.uk

Tranquility counselling





JUNIOR RANKS WELFARE FUND (JRWF)

The JRWF is a corporate body that organises, through a committee, all activities at Unit level of a welfare and amenity nature for personnel of the rank of Cpl and below.

The JRWF are always looking for representatives of each section to spread the word of the Committee's Business. We hold a meeting on the last Wednesday of each month. Please visit the Junior Ranks Welfare Fund SharePoint page found on the RAF Brize Norton Home Page under the Community tab at the top.

RAF Brize Norton Welfare VW Camper Van
As the VW Campervan are funded by the JRWF, bookings for SNCOs and Officers can only be confirmed no more than 6 months in advance. Junior Ranks take priority over all bookings.

RAF BRIZE NORTON SPORTS BAR
A welfare facility that trades under the JRWF.



We are open every Thursday from 1900-2300hrs, next to the hairdressers, behind the Common Room.

You can book the Sports Bar, free of charge, for any type of function, event, presentation night, party or occasion.

To book the Sports Bar, please contact the OIC directly via email or leave a comment at the bottom of the SharePoint page.

RAF BRIZE NORTON'S ASTRA BOWL
RAF Brize Norton's Astra Bowl is the largest bowling alley in the RAF and is established as a major welfare amenity, for all service personnel, especially those who are either posted to or attached to RAF Brize Norton. The 'Bowl' is headed by a dedicated team supported by civilian managers who run the bowl on a day to day basis.





If you require a fun bowling event we can offer special deals for Sections, Sqn's or Wings who wish to bowl either in the day, evenings or at weekends, subject to lane availability. For the children we can also host bowling birthday parties.

www.astrabowl.co.uk/opening-hours.html
01993 897289

KENDALL & DAVIES
SOLICITORS

From our five offices across the Cotswolds we offer friendly, client-focused services relating to property, business and family matters. No one knows the Cotswolds better than us. So, why not contact us and benefit from our local expertise.

Residential & Commercial Conveyancing | Litigation
Matrimonial & Divorce | Wills & Trusts
Company & Commercial Advice | Inheritance Tax Planning
Leasehold Transactions & Enfranchisement

Bourton Office	01451 820 277	bourton@kendallanddavies.co.uk
Burford Office	01993 822 025	burford@kendallanddavies.co.uk
Moreton Office	01608 650 312	moreton@kendallanddavies.co.uk
Stow-on-the-Wold Office	01451 830 295	stow@kendallanddavies.co.uk
Winchcombe Office	01242 602 378	winchcombe@kendallanddavies.co.uk

www.kendallanddavies.co.uk

SERVING THE COTSWOLDS SINCE 1742

The records of our firm date back to 1742. For two hundred years it was run by successive generations of the Kendall family at Bourton-on-the-Water, the last of whom can still be remembered by many local people.

We keep the Kendall name in our title as a mark of our respected heritage. The family nature of the firm continued when W.G. ("Tony") Davies joined in 1948. Sadly Tony Davies passed away in 2012 but two of his sons, Huw and Richard, joined him in the Practice and his grandson Charlie is one of the current Directors, along with Richard, Robert Wellington and Juliette Vienot.

The firm serves clients not only in the Cotswolds but also throughout the United Kingdom and overseas.

The longevity of our firm along with its family heritage gives us a great sense of community. Therefore, we actively forge links with those who reside in the Cotswolds to support their special causes. We very are proud of our contributions to the local community and everyone at Kendall and Davies is delighted that so many have benefited from our work.



At Parker Bullen LLP, we are proud to be your dedicated and experienced law firm, serving the community in Witney and in Oxfordshire, and beyond. With a rich history of offering high-quality legal services, we have built a strong presence in the region since opening our Witney office in 2022.

Our exceptional legal professionals available from our Witney office all have a deep understanding of life in the Armed Forces. Sarah Dureau, Partner, has served in the Armed Forces and worked within the Ministry of Defence. Sarah's expertise ranges from family law through to service matters, such as Service Complaints, disciplinary issues and Administrative Actions as well as civil disputes and employment law.

Terri Anson-Dean, Senior Associate, has over 20 years' experience supporting her clients with divorce or separation matters, advising on arrangements regarding finances or children, as well as alternative dispute resolution.

Louise Taylor, Senior Associate, is well respected in the legal field for her knowledge and tenacity when working on residential property matters, including buying or selling, remortgaging and investment properties.

Katharine Mcnamee, Senior Associate, specialises in Wills, Lasting Powers of Attorney, probate, administration of estates, Trusts, long term care, and tax advice, applying her many years of expertise to help clients through complex and often emotional matters.

We recognise the importance of supporting the Brize Norton community and have taken a proactive step to ensure the best legal advice is accessible to those serving and their families. We run free legal clinics every other Wednesday at the Community Centre (Hive). These clinics are exclusively designed to assist Brize Norton personnel with a wide range of legal matters, ensuring you receive the expert guidance you deserve.

Our legal clinics cover a spectrum of legal areas, including Family Law, Wills, Probate and Estate Planning, Conveyancing and moving home, Employment Law and Service Matters including Complaints, Administrative Action and Discipline or any matter arising from your service, and much more.

If you are a part of the Brize Norton community and require legal advice, you can book your appointment by contacting Community Support Ext 5349. To attend our legal clinic in Shrivenham, which is held every other Friday at the Jubilee Centre, or for any other enquiries contact us on 01993 670944 or email info@parkerbullen.com.

PARKER BULLEN

Drone Flying

Have you got permission?



To fly a drone in RAF Brize Norton's Flight Restricted Zone **you will need permission.**

Flying without permission is illegal and unsafe and may lead to prosecution. Permission can be sought by contacting the RAF Brize Norton Duty Operations Controller on **01993 896500**

ROYAL AIR FORCE BRIZE NORTON

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Bosworth Independent School, Northampton

Bosworth
Independent
School

Bosworth Independent School is a vibrant, multicultural day and boarding school for students aged 11 to 18. We are a community where individuality is celebrated, diversity is embraced, and academic excellence is actively encouraged.

Our broad curriculum offers exceptional value, with small class sizes ensuring personalised support and strong teacher–student relationships. Learning is enhanced by an extensive co-curricular programme that provides opportunities in sport, the arts, leadership, and academic enrichment.

Pastoral care is central to life at Bosworth. Every student is known, supported, and encouraged to thrive, while those with specific learning differences receive tailored teaching, expert guidance, and confidence-building one-to-one support.

We are proud to support service families and are pleased to offer a **20% tuition fee reduction for children of HM Armed Forces personnel**, recognising their dedication and sacrifice.

We warmly invite you to visit and discover why students flourish at Bosworth Independent School.

TRAVEL

ROAD

RAF Brize Norton is between Brize Norton village and Carterton town, south of the M40, about 22 miles West of Oxford.

Stagecoach
01865 772250
www.stagecoachbus.com

RAIL

The nearest railway stations are Oxford, Oxford Parkway and Swindon.

National Rail Enquiries
08457 484950
Visit https://www.nationalrail.co.uk/ or telephone 08457 484950 for journey times.

TAXIS THAT COME ONTO CAMP

For taxi companies authorised to enter RAF Brize Norton please visit
https://www.raf.mod.uk/our-organisation/stations/raf-brize-norton/passenger-info/

HIRE CARS

The hire car collection and drop off point is located just outside the main gate of RAF Brize Norton at the hire car carpark. A shuttle service is provided from the hire car carpark to and from the Air Terminal. Please note, hire cars are not allowed access to the Station.



The Bell Inn
Ducklington

Warm and Welcoming Village Pub

Accommodation Available
Good Food, Great Beer
Traditional Pub Games
Weekly Carvery Sunday 12:00 – 3:00
Food Served Daily Mon - Sat 12:00 - 2:30 and 6:00 - 8:00
Monthly Live Music • Monthly Quiz

Large Groups Welcome - Please Book
Tel: 01993 700 341
Email: thebellinn297@gmail.com

Visit our Website - **thebellinnducklington.com**
or our Facebook page – **The Bell Inn Ducklington**

The Bell Inn
Ducklington

The Bell Inn is a beautiful thatched British Cotswold village pub and B&B in the heart of the countryside.

Our Country Kitchen is our homely restaurant that offers a traditional menu with a creative twist, including dishes such as seasonal homemade quiches, our signature twice-cooked chips and our famous Ducklington's filled ciabattas. The restaurant is located inside the old cottage where our patrons can sit by the original fireplace and enjoy our home-cooked dishes.

We offer a variety of rooms from family rooms to single and twin rooms. All the rooms have en-suites.

Serving brilliant food and an excellent bed and breakfast makes it a great place to enjoy a lovely meal or spend a pleasant weekend in the area.

Tel: 01993 700 341 | **Email:** thebellinn297@gmail.com
Visit our Website - **thebellinnducklington.com**
or our Facebook page – **The Bell Inn Ducklington**

ROYAL AIR FORCE BRIZE NORTON

Emergency Instructions Guidance

In a major emergency involving RAF Brize Norton, if you are not involved in the incident, but are close by or believe you may be in danger, follow Government advice and:



GO IN STAY IN TUNE IN

GO IN to a safe building.

STAY IN until you are advised to do otherwise.

TUNE IN to local TV or radio for more information.

- Go immediately into a house or building.
- Close all external doors, turn off ventilation systems.
- Close all windows and curtains.
- Close all internal doors and go to a room facing away from RAF Brize Norton.

STAY Remain indoors until you receive instructions from the police.

TUNE your radio to the local radio stations (BBC Radio Oxford 95.2 FM & JACK 106.4 FM) or tune into BFBS Brize Norton on local DAB.

Resist the urge to use your mobile or landline telephones, **unless it is an emergency**, as doing so may cause congestion of the telephone networks.

PLEASE CO-OPERATE FULLY WITH INSTRUCTIONS GIVEN BY THE EMERGENCY SERVICES.

This leaflet is produced in accordance with the MOD Major Accident Control Regulations to advise you what to do in the unlikely event of a major accident occurring within RAF Brize Norton that could affect you.

Please read this carefully and follow the instructions given if the warning is implemented.

Householders are advised to ensure that all occupants understand the instructions. Responsible persons in business or community premises should also be familiar with the actions required to enable them to instruct occupants in the event of a major accident.

This leaflet should be kept in an accessible place and passed on to subsequent occupiers. It should be prominently displayed in business or community premises. Additional copies may be obtained from the **RAF BZN Safety, Health and Environmental Protection Office – 01993 897160.**

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Facebook: www.facebook.com/royalairforcebrizenorton - Twitter: @RAFBrizeNorton - Local Council: www.oxfordshire.gov.uk

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www.witneyusedcars.co.uk
info@witneyusedcars.co.uk
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Oxfordshire OX29 0RY
Barrington Service Station A40 Little Barrington
Burford OX18 4TN

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MINSTER MILL

Your Cotswolds Retreat

Only 10 minutes away!

Nestled within 65 acres of beautiful countryside, we offer an unforgettable setting for group experiences, riverside celebrations, team-building moments, outdoor dining, family activities and peaceful scenic breaks. Our flexible event spaces and beautifully styled accommodation make it easy to host everything from team gatherings to private dinners and family occasions, with cosy rooms and spacious riverside suites for guests to relax and unwind.

For ultimate relaxation, guests also have access to The Garden Spa, with three tranquil treatment suites, an indoor heated plunge pool, a rock sauna, an aroma steam room, tropical showers and more; perfect for unwinding after a busy day or adding a touch of indulgence to your stay.

Whether visiting for casual meals or special events, our restaurant and traditional pub serve seasonal dishes, classic favourites and tailored group dining options. And with the estate just over a 10-minute drive from RAF Brize Norton, you can enjoy countryside calm with the convenience of being so close, ideal for spontaneous escapes, extended stays and well-planned get-togethers alike.

To enquire scan the QR, call 01993 774 441
or visit www.oldswanminstermill.co.uk

OLD SWAN & MINSTER MILL
MINSTER LOVELL
OXFORDSHIRE
OX29 0RN

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BROWNSWORD HOTELS



LINEAR FISHERIES

CARP FISHING AT ITS BEST!












• 16 day-ticket and 4 syndicate waters, ranging from 1 to 90-acres
• Showers and toilets on site with car parking close to all lakes
• Open for fishing 24 hours – no limit to stay – no silly rules
• On-site bait, tackle and convenience store
• Eight day-ticket waters have produced carp to more than 40lb
• Three have produced 50s • Heavily-stocked with 20s and 30s

www.linear-fisheries.co.uk

Linear Fisheries

Probably the best day ticket Carp waters in the UK

At Linear Fisheries we aim to provide a safe and memorable angling experience, offering excellent fishing and customer service whilst still maintaining a profitable, sustainable business and managing the surrounding environment in a sympathetic manner. The team at Linear have a passion for angling and are driven to provide the best Day-Ticket and Syndicate waters in the country.

We also have a large, well-stocked fishing tackle and convenience store known as 'Linear Bait & Tackle' please follow this link www.linear-fisheries.co.uk for more information on our site.

Main Clinic based in Witney, Mini Clinics Upper Rissington Runner bean Gym and the Vault in Carterton.

THE COTSWOLD PHYSIO ROOMS

Restore, Recover Rehabilitate

Treatment Specialists
Joint and Muscle Injuries
Trauma & Fractures
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Soft Tissue Injury Management Clinic
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New EMS PelviChair | Insurance Cover
PLEASE ENQUIRY FOR FURTHER INFORMATION

OPENING HOURS
Mon - Saturday
9:00AM - 19:00PM

01993 444118
cotswoldphysioroom.co.uk

CHARLBURY BOWLS CLUB



A fun sport for all the family!

Charlbury Bowls Club welcomes new members aged 7 and upwards - taster sessions available by arrangement.

Great facilities: all bowls equipment provided to play on a well-maintained green in the summer and our two short mats in the clubroom all year.

Registered Bowls England coaches.

We have a well-stocked bar too!

Contact: secretary@charlburybowls.co.uk
Ian Lever - 07585 328171
Jackie Hague - 07714 642302
74 Ticknell Piece Road OX7 3TW
What3words address: spillage.curly.farms
www.charlburybowls.co.uk

TEAM
RAF Brize Norton















Dean Close Kingham Hill is a vibrant, co-educational day and boarding school for pupils aged 11–18. Set in 100 acres of stunning Cotswold countryside, it offers the perfect environment in which to study, relax, and be active.

The school benefits from excellent transport connections, with London Heathrow just 90 minutes away and direct rail links to London (80 minutes) and Oxford (29 minutes). Despite its rural tranquillity, Kingham Hill is easily accessible, including via a dedicated school bus route from Carterton, offering families a convenient daily travel option.

Small by design, the school prioritises a personalised and high-quality educational experience, ensuring every pupil is known, valued, and supported throughout their journey.

Did you Know?

- In 2025, 53% of results in the Sixth Form were at grades A*/A, with 79% of results at grades A*-B.
- Kingham Hill is one of very few UK independent schools that offers a fully accredited US high school diploma alongside a British curriculum.
- There is an on-site school farm with ponies, pigs, chickens and ducks!

To find out what a Dean Close Kingham Hill education has to offer, visit our **Open Morning** on **Friday 6th March**, or book an individual tour at **kinghamhill.org.uk**.

Stay Safe from Fire

By following the simple advice contained in this leaflet you can help to reduce the risk of having a fire in your home. Spare a thought for elderly relatives, friends and neighbours too. Are they as safe from fire as they could be?

Candle Safety

- Never leave a candle unattended and remember to extinguish it before you go to sleep.
- Make sure the candle is standing up straight and is fixed firmly in a proper holder so that it can't fall over. Scented candles turn to liquid in order to release their fragrance, so always burn them in a suitable glass or metal container that can withstand the heat of the liquid and that the liquid cannot lead from.
- Always place candles on a heat-resistant surface. Night lights and tea lights can melt plastic surfaces, such as the top of a TV and the side of a bath tub.
- Keep out of draughts, blowing curtains and sources of heat or direct sunlight.
- Always leave at least 10cm (4 inches) between two candles and never place them under shelves or other surfaces.
- Extinguish the candle before it burns into the holder.
- Burn all candles well out of the reach of children and pets.
- Always put candles out before you move them. Using a 'snuffer' or a spoon is safer than blowing them out, which can send sparks and hot wax flying.
- Consider an extra smoke alarm in the rooms that candles are burnt in.
- Outdoor candles should never be used indoors.
- Don't lean across a candle – you could set your hair or clothes on fire.
- Don't play with candles for example, by putting matchsticks or anything else into the hot wax.



Heaters

Always position heaters so the back is against a wall and they're facing the room. If possible, secure them to the wall to prevent them from falling over.

Switch heaters off if you're not in the room and also when you go to bed.

Portable gas heaters should have the cylinders stored and changed outside or in a well ventilated atmosphere.



Both gas and paraffin heaters should only be used in a well ventilated area. They consume oxygen from the atmosphere and can cause death by asphyxiation (suffocation), if not adequately ventilated.

Don't place heaters near curtains or furnishings and never use them for drying clothes.

Cooking Safety

In the event of a power cut or failure of your fuel supply, make sure any alternative cooking equipment to be used is working properly and safely before use.



- ✓ Clothing and tea towels should be kept away from the cooker.
- ✓ Keep electrical leads away from the cooker and from water.
- ✓ If deep fat frying, never fill the pan more than one third full. You are heating oil to extremely high temperatures – ideal conditions for a fire.
- ✓ If a pan catches fire, don't take risks – get everyone out of your home and call the Fire and Rescue Service.
- ✓ Turn off the heat under the pan if it's safe to do so and allow it to cool completely
- ✗ Don't leave pans on the hob when you're not around. Take them off the heat if you have to leave the kitchen.
- ✗ Don't move the pan and never throw water over it.

Chimneys



- ✓ Sweep the chimney before use if you haven't used it for sometime.
- ✓ Sweep at least once a year if you burn coal or at least twice a year if you burn logs.
- ✓ Always keep a fire guard in front of a burning fire.
- ✓ Extinguish the fire before going bed or leaving the house.
- ✗ Never use petrol or paraffin to light your fire.

Electric Blankets

If a blanket has scorch marks or exposed elements, it should not be used. Over blankets are designed to be left switched on, whilst under blankets must be switched off before getting into bed.



- ✓ If your blanket is more than 10 years old or if it shows signs of wear and tear, the best advice is to get a new one.
- ✓ When buying a new electric blanket, ensure it has 'overheat protection', which will cut off the electricity if it becomes too hot.
- ✓ Electric blankets should carry the British Standard Kitemark and the British Electrotechnical Approvals Board (BEAB) symbol on them.
- ✓ Have your blanket checked by an expert once every three years or as recommended by the manufacturer.
- ✗ Don't fold electric blankets. Protect the wiring inside them by storing them flat or rolled up.
- ✗ Don't leave an electric blanket switched on all night, unless it is thermostatically controlled so it can be used all night.
- ✗ Never use hot water bottles in the same bed as an electric blanket, even if the blanket is switched off.


Kingsley
SCHOOL DEVON
Strong Minds. Strong Futures
Coastal adventures, elite expeditions, exceptional pastoral care and specialist SEN support help every student build confidence and character.
CReSTeD-accredited, flexible boarding, and full CEA eligibility, Kingsley is a natural fit for Forces families.
www.kingsleydevon.com

Kingsley School in North Devon provides a nurturing, values-led education shaped around the ethos “Better Me, Better World.” Proudly non-selective, Kingsley supports every student to thrive — and our pupils consistently exceed national expectations at both GCSE and A-Level.

Wellbeing is central to life at Kingsley, supported through a dedicated Wellbeing Centre, emotional check-ins, and a whole-school focus on developing confidence and character. We are CReSTeD-accredited, offering specialist SEN provision for students with dyslexia, ADHD, ASD, and a wide range of learning profiles.

Our exceptional coastal location enables a rich outdoor education programme, including the UK’s only timetabled Surf Academy, plus climbing, paddle sports, skateboarding, and navigation. Students also participate in Duke of Edinburgh Awards and the Ten Tors challenge.

With flexible boarding options and full CEA eligibility, Kingsley offers stability, opportunity, and an environment where every child can flourish.

For further information, contact admissions@kingsleydevon.com or call +44 (0)1237 426200





EMPLOYMENT

JOBCENTRE PLUS
Jobcentre Plus is part of the Department for Work and Pensions and offers a number of programmes and services providing help with employment, bene-fits, loans and grants. Many Jobcentre Plus regions have an Armed Forces Champion with the role of providing a strategic link between Jobcentre Plus and the Armed Forces Community. They are the main point of contact for the Armed Forces to tackle issues or problems relating to employment and work related benefits, such as Jobseeker's Allowance. Jobseekers Direct is an online job search facility provided by Jobcentre Plus.

Jobcentre Plus/Jobseekers Direct can be found at: 0845 606 0234 or
www.gov.uk/browse/working/finding-job

HOME WORKING/RUNNING A BUSINESS FROM SFA
The use of Service Families Accommodation (SFA) for a business or commercial activity e.g. Internet and home working, mail order catalogue, cosmetic representative, registered child minding ; please email Pinnacle to request permission to run business from SFA;
HomeServices@pinnacleservicefamilies.co.uk

Please be aware that some businesses will also require the permission of the Local Authority and you may need to meet certain criteria, such as hygiene requirements for food based businesses.

Further information can be obtained from the Service Community Support Officer (SCSO) by dialling 0300 154 8058 or 07825 923327

EMPLOYMENT ON STATION

Civil Servants – Various civilian positions.
www.civilservicejobs.service.gov.uk

Airbus
www.airbus.com

Sodexo
http://uk.sodexo.com

Serco
https://www.serco.com

Air Tanker
https://www.airtanker.co.uk
Email: recruit@uk.airtanker.co.uk

Forces
Families
Jobs

For jobs. For training. For success.



Forces Families Jobs

Forces Families Jobs, an employment and training platform for spouses, partners and family members of serving and Reserve UK military personnel.

Search and apply for jobs with employers who have signed the Armed Forces Covenant and pledged to support the military community. Find out about training as well as career events and insight days. Set up job alerts to ensure you get your ideal job sent directly to your inbox.

forcesfamiliesjobs.co.uk

Naval Families FEDERATION

aff army families federation

ROYAL AIR FORCE Families Federation

Forces Families Jobs is delivered by a tri-Service partnership between the Naval Families Federation (NFF), Army Families Federation (AFF) and Royal Air Force Families Federation (RAF-FF).

Forces Families Jobs is a product of the Army Families Federation (AFF). AFF is a charitable incorporated organisation registered in England and Wales with registered charity number 1176393 and a charity registered in Scotland with registered charity number SC048282 having its principal office at IDL 414, Floor 1, Zone 6, Ramillies Building, Marlborough Lines, Monxton Road, Andover SP11 8HJ

https://www.forcesfamiliesjobs.co.uk



CHARITY

RAF Brize Norton







New Hall School is a Catholic boarding and day school for girls and boys aged 1–19, committed to providing The Best Start in Life. Set on a beautiful campus, just 35 minutes from London by train, the School offers a balanced education combining academic excellence with an exceptional co-curricular programme.

Following the successful 'Diamond Model', students are educated in co-educational classes up to age 11 and again at Sixth Form, with single-sex lessons from 11–16. New Hall's ethos is rooted in care, trust and respect, creating a nurturing environment where every student is known and supported.

Students excel in a wide range of sports, including riding at the on-site Learn-to-Ride Centre, while musicians enjoy frequent performance opportunities and dancers are part of one of the UK's most successful dance schools.

Boarders flourish in a warm, community-focused environment, living in well-appointed houses and enjoying a varied programme of evening and weekend activities. A strong commitment to service underpins School life, and there is dedicated support for military families through the New Hall Armed Forces Award.

10% off a New Patient appointment for anyone from the base in Brize.

andersonclinic
PHYSICAL THERAPY SPECIALISTS









The new patient appointment includes a thorough assessment, and treatment. We also offer a Free Initial Consultation if you're not sure what kind of treatment you should have.



Bookings can be made over the phone, or online via our website, just mention you're from Brize, to receive the discount. The contact details are below.



01993 708583
www.andersonclinic.co.uk
info@andersonclinic.co.uk

Address: Anderson Clinic, 41a Corn Street, Witney, Oxon. OX28 6BT

The Anderson Clinic was established in 1996, with the aim of providing safe and effective Chiropractic Care. The clinic has since become a multidisciplinary MSK (Musculoskeletal) clinic. Our team of practitioners are a friendly, approachable group of like-minded therapists, from a host of different disciplines, with one thing in common: Our determination to offer our patients the best possible care and treatment.

Over the years, we have learnt that a combination of treatments can often be the most effective way of getting results. So, this is how we practice. Our handpicked team work closely together, ensuring that you (the patient) get the benefit of our entire teams' experience, and skills (Chiropractic or Sports Therapy). We have also built good relationships with local Physiotherapists, GP's, and Imaging Centres. So rest assured, if we are not the right people to treat you, we will guide you to where you need to be.

andersonclinic
PHYSICAL THERAPY SPECIALISTS

Military families in receipt of CEA pay 10% of the fees

Full boarding from Year 3 to Year 13





CHELTENHAM PREP SCHOOL | THE GOOD SCHOOLS GUIDE | CHELTENHAM COLLEGE

Based in the Cotswolds, the safe and lively town of Cheltenham

Families and their children who could have chosen any school, choose to come to Cheltenham College. Why is that? Why did Cheltenham College become their first choice?

Like many independent schools, Cheltenham consistently produce top academic performance thanks to an outstanding cadre of staff who will, with dedication, kindness and drive, get each pupil to their own best possible place. Pupils consistently have the chance to come out of their comfort zone by trying a new sport or activity – there are over 100 to choose from and they are often pupil-led. Pupils develop emotional intelligence, empathy and a sense of 'giving back' through regular leadership, charity and community events - helping them to continue their education beyond school.

Cheltenham College has over 1000 pupils from 3 to 18 years old with a strong full boarding community and active and busy weekends both on campus and in the safe and lively town of Cheltenham.



This is game-changing education . . .

Imagine a school like this. Imagine learning to swim by age six and flying a plane you've built yourself at sixteen. A place where every child feels secure, supported and inspired no matter where in the world their parents are posted.

At Strathallan, we understand the challenges of change, the anxieties of separation and the pressures of military life. Our sector-leading pastoral care includes a dedicated team supporting children from military families, helping them thrive academically, socially and emotionally.

Set on a safe 153-acre rural campus, an hour from Edinburgh and Glasgow, Strathallan has delivered game-changing education for over a century. With A-Levels, Highers and Advanced Highers, more than 80 co-curricular activities and £22 million invested in facilities, this is a home-from-home where ambition grows and confidence soars.

Introducing CEA+10

We guarantee families in receipt of Continuity of Education Allowance pay only 10% of the full boarding fee total.

Find out more by arranging a visit today:

www.strathallan.co.uk/visit-us

Strathallan School, Forgandenny, Perthshire, PH2 9EG | +44 (0) 1738 812 546 | admissions@strathallan.co.uk

A Home-from-Home for RAF Families

For more than a century, Strathallan School has welcomed children from Armed Forces families, offering stability, opportunity and a true sense of belonging. Set on a beautiful, safe 153-acre rural campus just an hour from Edinburgh and Glasgow, Strathallan combines traditional values with forward-thinking education, helping every pupil find their strengths and build confidence for life.

Our new **CEA + 10 % model** means families receiving the full Continuity of Education Allowance now pay only 10 % of the full boarding fee, and is one of the most generous offerings available in UK independent education.

With outstanding pastoral care, a dedicated team for military children and over 80 co-curricular activities from sport to STEM, Strathallan is a place where ambition thrives and friendships last a lifetime.

Find out more at **www.strathallan.co.uk/forces-families** or contact **admissions@strathallan.co.uk.**

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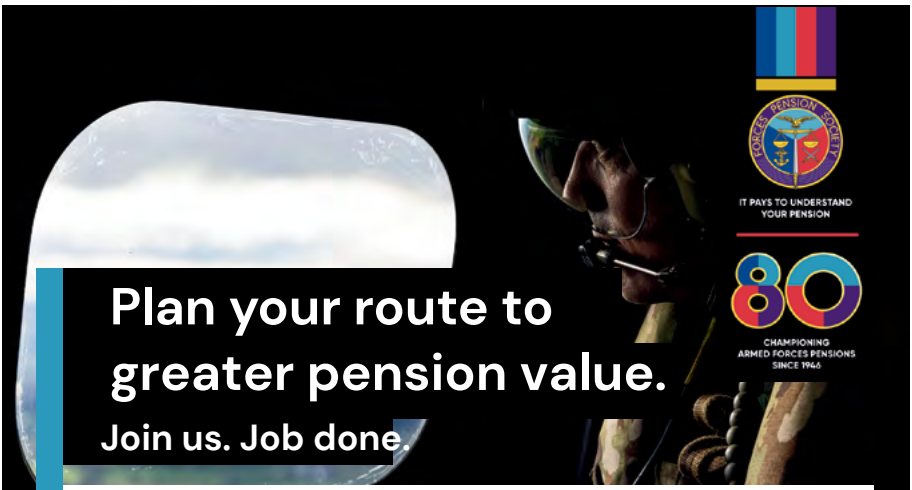

Plan your route to greater pension value.

Join us. Job done.

Armed Forces pension schemes are complex, and you may be surprised to learn how much you can influence what you'll receive when you leave. You'll be faced with numerous choices as your career progresses and you'll need to be aware of changes in taxation, pros and cons of added pension, commutation, and even choosing the best time to leave. All of these choices will impact on your pension income.

AFPS15 is among the best pension schemes in the public sector. Because it's government backed, there's no need for any concern about share price fluctuations. Your pension grows every year you're in service. At today's values, a pension of £20k requires a pension pot of more than £400k - considerably more than the average UK pension pot size for over 50's.

Engage with us as early in your career as possible and build your pension value right up to the point you leave.

When you join us, your membership fee will give you access to our expert Pensions Consultants who will guide you through your career and into resettlement, with expertise tailored to your personal circumstances.

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SCAN ME

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THE FORCES PENSION SOCIETY is an independent, not-for-profit membership organisation that acts as a pension watchdog for the entire military community.

The Society was formed in 1946 in the aftermath of the Second World War to campaign for better pension provision for Armed Forces veterans and their families.

It was pivotal in ensuring the Armed Forces were treated fairly alongside other public services pension schemes, with the unique nature of military service being understood, recognised and compensated for.

While we maintain a campaigning ethos and are permanently on the lookout for any unfairness or maladministration in the provision of Armed Forces pensions, the majority of our time is spent guiding Members on the technical aspects of their Armed Forces pension.

Annual membership for you and your spouse/ partner is just £47. This gives you exclusive access to our Forces Pensions Consultants, our informative Members' Webinars and you'll receive our bi-annual newsletters and our magazine, Pennant.



RUGBY SCHOOL

Military Families

Find out about Rugby School's Continuity of Education Allowance and military fee remission



Contact admissions@rugbyschool.net

Rugby School takes a progressive, fully immersive approach to education on a 400-acre campus in Warwickshire. Each student belongs to a house of 50–55 students, creating a close-knit community with tailored pastoral care and in-house dining. Tutors and house staff ensure every student is supported and known.

RUGBY SCHOOL

Academically, Rugby leads with innovation - pioneering science teaching, championing the Extended Project Qualification, and offering both A levels and the International Baccalaureate. Sport is inclusive and ambitious, catering to all abilities while nurturing elite performance. Music and performing arts thrive, with national broadcasts and high-calibre productions showcasing talent.

Wellbeing is central to Rugby's ethos: The Whole Person is the Whole Point. The School proudly supports families serving in His Majesty's Armed Forces.

For details on the Continuity of Education Allowance and Military fee remission, contact admissions@rugbyschool.net.

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Queen's College in Taunton offers a warm, supportive community where military families feel understood and well cared for. We understand the emotional cycle of deployment and provide the stability and consistency pupils need to feel settled and confident. Boarding fees include meals, tuition, laundry, most co-curricular activities and weekend trips. Our Houseparents maintain excellent communication with families, ensuring parents feel connected and informed.

Supportive boarding from ages 7 to 18
Pupils are part of a close-knit and active community where they feel known, supported and encouraged every day.

Outdoor education at its best
Our outdoor education starts at Year 3 and continues into Sixth Form, pupils have the opportunity to mountain bike, climb and kayak multiple times a week.

Flexible for service life
We understand family time is important, we accommodate POTL/R&R leave.

Outstanding opportunities
We offer a wide range of GCSE and A Level subjects, plus 100+ weekly co-curricular activities.

Recognised for excellence
We are proud to be named a World Leading Boarding School and to hold the Wellbeing Award for Schools.

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The Downs Malvern: An Award-Winning Prep School for Forces Families

THE DOWNS MALVERN

At The Downs Malvern, we understand the unique requirements of Forces families and the importance of stability, continuity and exceptional pastoral care. Set in the beautiful Malvern Hills, our award-winning Prep School offers outstanding day and boarding opportunities within a close-knit community.

Pupils benefit from a broad and adventurous education that builds confidence, curiosity and character, with a strong focus on personal development and academic excellence.

As part of Malvern College, one of the finest schools in the UK, pupils experience a seamless transition to the Senior School at 13, providing continuity in their educational journey.

With generous rank-ranged discounts available to serving personnel and CEA funding accepted, The Downs Malvern is proud to support Forces families. Winners of Small Independent School of the Year 2024 and recognised nationally for innovation in STEM education and boarding excellence, we build the foundations for life beyond the classroom, shaping today's explorers into tomorrow's role models.



Discover more: www.thedownsmalvern.org.uk



Today's explorers, tomorrow's role models.

The Downs Malvern: Winner of Small Independent School of the Year 2024

Both The Downs Malvern and Malvern College have a proud history of welcoming the children of Forces families to their home in the Malvern Hills.

Safe, supportive and inspiring: where curiosity meets opportunity and children learn to navigate their world with confidence, whichever path they choose.

Discover Malvern:
www.thedownsmalvern.org.uk
www.malverncollege.org.uk

THE DOWNS
MALVERN

MALVERN
COLLEGE

Co-educational day and boarding school, aged 6 months to 18 years