

**“A trade of two parts”** - AGS work in the **Air** as Cabin Crew on the Voyager & BAe 146 aircraft. Then later in their career fill **Ground** posts on Units, Operations and Exercises worldwide.

**KEY POINTS**

- Your first tour will be as Cabin Crew on the Airbus A330-200 Multi Role Tanker Transport Aircraft “Voyager”.
- You will be the face of the Royal Air Force and interact with all Voyager passengers, including Royals & Ministers.
- You will travel all over the world and be directly involved in world events as they happen.

**TRADE OVERVIEW:** Once fully trained in Catering Hospitality and RAF Cabin Crew duties you will be responsible for the comfort, safety and welfare of passengers travelling on 10 Sqn or 101 Sqn Voyager aircraft based at RAF Brize Norton. Your duties will include greeting passengers as they board and exit the plane, providing special attention to passengers as required, serving meals and refreshments, checking the condition and provision of on-board emergency equipment and information for passengers, demonstrating emergency equipment and safety procedures. As well as administering first aid and dealing with passenger or crew emergencies. Having gained Voyager experience you could competitively transfer to 32 (The Royal) Squadron, fly on the BAe 146 aircraft based at RAF Northolt and routinely fly with Royals, The Prime Minister and senior members of the Cabinet and HM Forces. After your first flying tour (unless you transfer to 32 (TR) Sqn) you will be employed on the ground for at least one assignment, this will involve; supporting unit food services working with the strategies of our Industrial Partners or as a member of 3 MCS at RAF Wittering providing military field catering on Operations and Exercises worldwide.

**TRANSFERABLE SKILLS:**

Qualified AGS and Catering skills are sought after by civilian organisations. Therefore, on leaving the RAF you are extremely employable and well placed to find a new job such as:

- Airline Cabin Crew
- Airline Cabin Services Director
- Cabin Crew Trainer
- In-flight Services Recruitment Officer
- Cabin Crew Performance Manager
- Cabin Crew Regional Manager
- Passenger Transport Manager
- Airport Dispatcher
- Bar Manager
- Catering Manager
- Counter Service Manager
- Food Manufacturing Inspector
- Publican
- Restaurant Manager

**RECRUIT TRAINING**

Your career will start with a 10-week Basic Recruit Training Course at RAF Halton in Buckinghamshire. The course is designed to help you adjust to a military environment. As well as fitness and military training, you will also learn about the RAF lifestyle.

**SPECIALIST TRAINING**

All entrants will complete specialist food service training at the Food Services Training Wing, Worthy Down, pre-employment land and sea survival training at Defence Survival Training Organisation, RAF St Mawgan. Decompression Training at the Aviation Medicine Training Wing, RAF Henlow and A330-200 Cabin Crew training at the AirTanker Academy, RAF Brize Norton, before finishing their flying training with Sqn instructors on 10 Sqn/101 Sqn. Due to the multiple agencies involved in this training it will take between 15–16 weeks to complete.

**REWARDS FROM RAF LIFE**

- Competitive pay and pension
- Training and lifelong learning
- Six weeks paid leave and public holidays
- Free medical and dental care
- Subsidised food and accommodation
- Free gym and sports facilities
- Adventurous training opportunities

**REGULAR ENTRY REQUIREMENTS**

**Logistics AGS**

**Age: Unqualified / Qualified AGS**

17 ½ - 47 (Must attest before 48<sup>th</sup> birthday)

(Entrants must be 18 years old by the end of Ph2 trg)

**Height:** A minimum & maximum height range 161cm to 195cm applies to this Trade.

(Entrants must be within min / max height range)

**Qualifications:**

**Unqualified AGS:**

- You need GCSEs at a minimum of Grade G (Grade 1 to 3) in English Language and Mathematics.
- **Role Related Swim Test (RRST):** Applicants must be able to achieve RRST standards for this Trade. (Swim 100 metres, Tread water for 2 minutes and Get-out of the pool at the deep end unaided and fully clothed)

**Qualified AGS:**

All the unqualified AGS qualifications, plus at least one the following:

- At least 12 months currency as qualified airline industry Cabin Crew, within the last 24 months.
- Cabin Crew Apprenticeship Level 3.
- City and Guilds Diploma in Air Cabin Crew Operations Level 2.

## (QUALIFIED AGS) SPECIALIST TRAINING

After recruit training, you will still complete the specialist training course to familiarise yourself with A330-200 Cabin Crew duties and food service procedures. On successful completion of the specialist training, you will then qualify for immediate promotion to Senior Aircraftman.

## QUALIFICATION OPPORTUNITIES

All AGS entrants will be enrolled on the Cabin Crew Apprenticeship Diploma Level 3, Reference: ST0558.

This qualification is recognised by all the trailblazers – British Airways, British Airways City Flyer, Flybe, EasyJet, Virgin, Eastern Airways, BMI Regional & Titan Airways. The apprenticeship is directly transferable to the industry after completion of service.

Elements covered include -

- Part A - Flight operations – Pre-flight, in-flight, post flight duties.
- Part B – Organisation and commercial - Compliance and legislation, Health, safety and wellbeing, Organisation, CRM / Human factors.

## ONGOING TRAINING/DEVELOPMENT OPPORTUNITIES

As your career progresses, we will continue to train you to the highest standard and equip you with the skills you require to take on new responsibilities. This means that there are opportunities for management, leadership, health and safety training and a wide range of associated qualifications. These include -

- **A330 -200 Senior Cabin Crew training**
- **A330 -200 Purser Training**
- **BAe 146 Cabin Crew Training**
- **Catering Deployed Skills Course**
- **Catering Advanced Skills Course**
- **Catering Supervisors/Managers Course**
- **Advanced Deployed Skills (ADS) Course**

## YOUR FIRST TOUR

Your first tour will be as Cabin Crew on the Airbus **A330-200** Multi Role Tanker Transport Aircraft "Voyager". During your first tour, you will consolidate your training and gain valuable experience that will prepare you for the rest of your RAF career. The consolidation period includes your Trade Ability Tests (TATs). Successful completion of TATs demonstrates that an individual has achieved an initial level of competence and is a prerequisite for promotion to the rank of SAC, unless you are on a *Qualified* AGS engagement. A first tour is always demanding but also highly rewarding and you will be given the time to develop your skills and become an effective member of the team.

## YOUR FUTURE CAREER PROSPECTS AND PROGRESSION:

Further promotion to the rank of Corporal and beyond is by competitive selection. We want you to grow and experience all the opportunities, challenges and responsibilities that being an AGS has to offer, but it will be up to you manage your career and tell us when you are ready for a new challenge. Your first posting will be for 3 years plus an additional 1 year, if agreeable to all parties, and all following tours will be 3-5 years. SACs can be employed on Cabin Crew Squadrons, Catering Retail and Leisure Units, 3 Mobile Catering Squadron and on VIP duties. On promotion to Corporal you can add Instructional duties to possible employment areas.

**Pay:** Visit

<https://www.raf.mod.uk/recruitment/roles/role-s-finder/logistics/air-ground-steward>

**Selection:** You will be assessed on physical fitness and medical eligibility. Additionally, you will also be required to complete the Airmen's Selection Test and an interview at your local AFCO to a standard appropriate to your choice.

**Residency:** Whether you were born in the United Kingdom, you should have resided there for the 5 years immediately preceding your application but candidates with a minimum of 3 years will be considered.

**Nationality:** You must be a citizen of the United Kingdom or the Republic of Ireland, holder of dual UK/ other nationality or have been a Commonwealth citizen since birth. Employment restrictions may be imposed within the Logistics Branch and Trades in relation to the rapid and effective deployability of RAF personnel to countries that apply travel restrictions to non-UK personnel. Non-British personnel applying for these fields of employment are required to certify that they have been advised of the nationality-imposed employment limitations and the consequences of not naturalizing as a British citizen.

**A Modern Force:** The RAF recognises the value of a person's ability no matter their ethnicity, social background, religion or belief, gender identity, sexual orientation or marital status/civil partnership.



**Register your interest in this role:**

**Online:**

<https://www.raf.mod.uk/recruitment/roles/roles-finder/logistics/air-ground-steward>

**or**

**Telephone:** 0345 605 5555

**To access the Trade Ambassador Network (TAN) Scheme and connect with a specialist in your local area, please contact your local AFCO.**

**Alternatively, follow us on TWITTER:**

@raf\_logistics

This information was last updated in 20 Aug 21, but may have changed since. If you have any queries, please check with RAF Staff at any Armed Forces Careers Office.

**Search online for other trades both Regular and Reserve**

<https://www.raf.mod.uk/recruitment>



**NO  
ORDINARY  
JOB**